

REFERENCE

- Bartholdi, J. J. (n.d.). *Warehouse & Distribution Science*.
- Bowersox, D. J., Closs, D. J., & Cooper, M. B. (2002). *Supply chain logistics management*. McGraw-Hill.
- Dumas, M., La Rosa, M., Mendling, J., & Reijers, H. A. (2013). *Fundamentals of Business Process Management*. Springer Berlin Heidelberg.
<https://doi.org/10.1007/978-3-642-33143-5>
- Emmett, S. (n.d.). *Excellence in Warehouse Management*.
- Grant, D. B., Trautrimas, A., & Wong, C. Y. (Eds.). (2017). *Sustainable Logistics and Supply Chain Management: Principles and Practices for Sustainable Operations and Management* (Second edition). Kogan Page.
- Harrison, A., & Hoek, R. I. van. (2008). *Logistics Management and Strategy: Competing Through the Supply Chain* (3rd ed). Prentice Hall Financial Times.
- Kwateng, K. O., Manso, J. F., & Osei-Mensah, R. (2014). *Outbound Logistics Management in Manufacturing Companies in Ghana*. 5(1).
- Meyer, C. M., & Torres, E. L. G. (2019). Success Factors for Supply Chain Management Projects: An Empirical Analysis. *IFAC-PapersOnLine*, 52(13), 153–158. <https://doi.org/10.1016/j.ifacol.2019.11.168>
- Novack, R. A., Coyle, J. J., & Gibson, B. J. (2019). *Transportation: A Global Supply Chain Perspective* (9e ed.). Cengage.

Richards, G. (2014). *Warehouse Management: A Complete Guide to Improving Efficiency and Minimizing Costs in The Modern Warehouse* (Second edition). Kogan Page Limited.

Rushton, A., Rushton, A., Croucher, P., & Baker, P. (2010). *The Handbook of Logistics & Distribution Management* (4th ed). Kogan Page.

Shen, C., & Chou, C.-C. (2010). Business Process Re-engineering in The Logistics Industry: A Study of Implementation, Success Factors, and Performance. *Enterprise Information Systems*, 4(1), 61–78.

<https://doi.org/10.1080/17517570903154567>

Sihombing, S., & Firera, G. (2014). Warehouse Selection for Storage of Finished Goods. *Jurnal Manajemen Transportasi & Logistik (JMTRANSLOG)*, 1(1), 51. <https://doi.org/10.54324/j.mtl.v1i1.7>

Weske, M. (2007). *Business Process Management: Concepts, Languages, Architectures*. Springer.

White, S. A., & Miers, D. (2008). *BPMN Modeling and Reference Guide: Understanding and Using BPMN ; Develop Rigorous Yet Understandable Graphical Representations of Business Processes*. Future Strategies Inc.