



**THE IMPACT OF THE EMPLOYEES ON THE MANDARIN
ORIENTAL JAKARTA HOTEL DEVELOPMENT**

UNDERGRADATE FINAL PROJECT BY COURSE

Submitted as one of the requirements to obtain

Sarjana Administrasi Bisnis

By:

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FALCULTY OF BUSINESS

BUSINESS ADMINISTRATION STUDY PROGRAM

CIKARANG

MARCH, 2023

PANEL OF EXAMINERS

APPROVAL SHEET

The panel of declare that the final project by course entitled "**The Impact of The Employees on The Mandarin Oriental Jakarta Hotel's Development**" that was submitted by Vincentius Hidayat majoring in Business Administration from the Faculty of Business was assessed and approved to have passed the Oral Examinations on *2nd March 2023*.



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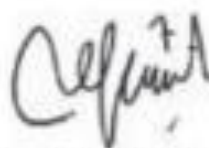
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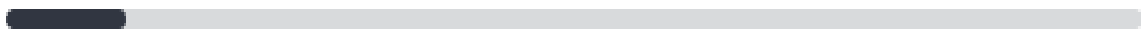
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ABSTRACT

One sector that helps Indonesian tourism is the hotel sector. Due to Covid-19, which created social distancing and made many people reluctant to venture outside, the hotel industry had decreased in occupancy. In 2022, Covid-19 has either begun to recede or has been effectively combated, and as a result, many individuals have begun taking vacations. The hotel sector is one that is beginning to grow quickly due to people's growing desire to take vacations. Numerous hotels are beginning to reopen, and they too require personnel for their daily operations. The purpose of this study is to determine the impact of employees on the hotel's development and whether or not all employees can cooperate to achieve the vision and mission of the establishment. The crucial role of human resource management in recruiting employees according to standards. Human capital works in conjunction with other departments like talent acquisition to recruit staff members and to enhance the potential talents already possessed by workers. The information used in this study was gathered from a variety of hotel staff, specifically through a qualitative method that involved asking some of the hotel staff directly. The findings of this study include knowledge of the value of each employee as well as the procedure for hiring the best candidates.

**Keywords: Human Capital Management, Employees, Covid19, Hotel, Departments
Hotel**

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Cikarang, March 28 2023



(.....)

Vincentius Hidayat

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