



**ANALYSIS CRIMINAL ACTS AND LEGAL PROTECTION REGARDING
FRAUDULENT ELECTRONIC TICKETS COLDPLAY
BASED ON THE INDONESIAN LAW**

UNDERGRADUATE THESIS

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to obtain
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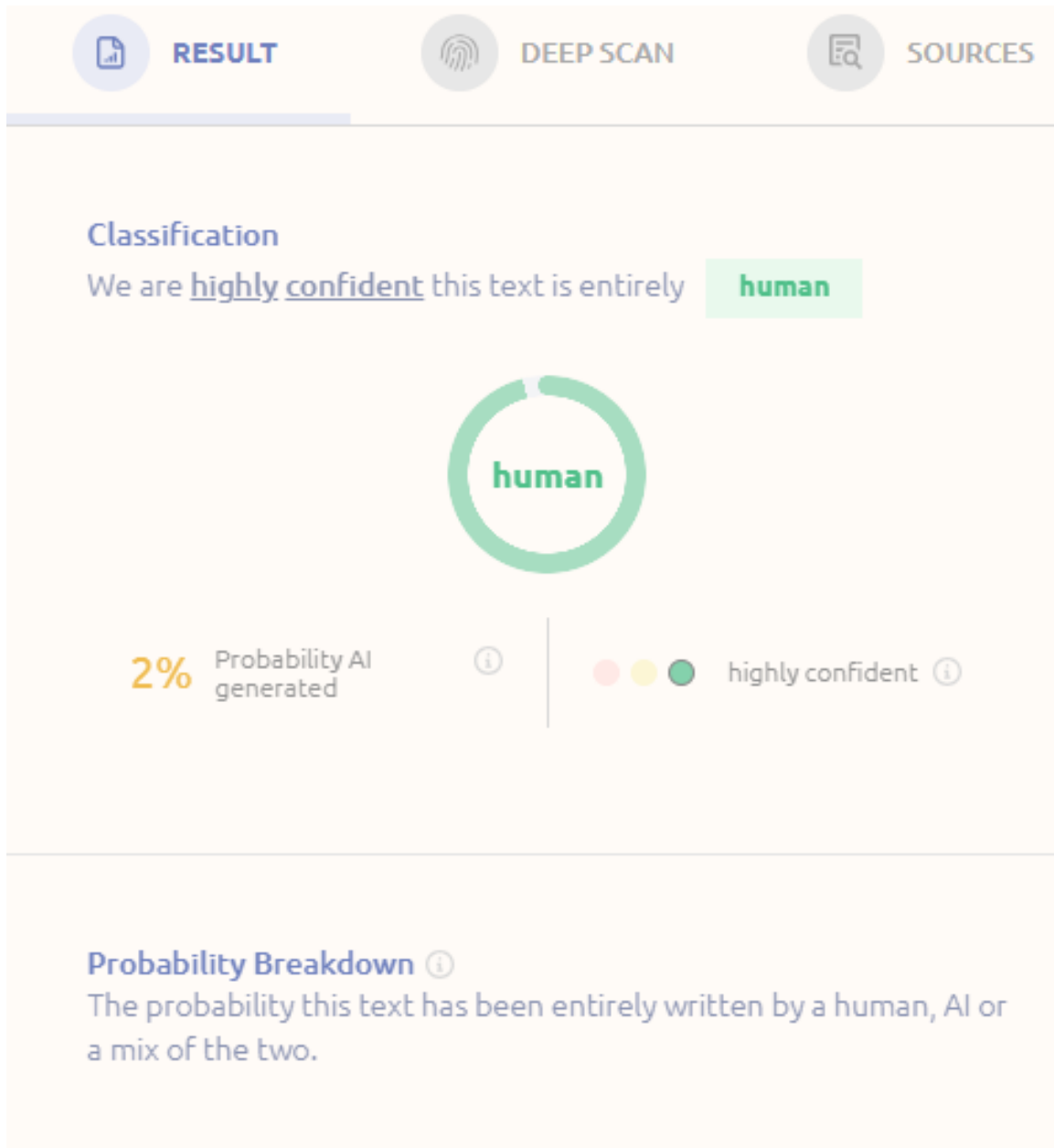
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ABSTRACT

The increasing technology in the era of globalization has brought about opportunities for people to commit crimes in that field. There are various types of crimes caused by the impact of this era of globalization, such as fraud crimes that occurred in the practice of buying and selling electronic Coldplay concert tickets in 2023. This research focuses on consumer protection for ticket buyers and sanctions for perpetrators of electronic ticket fraud for the Coldplay 2023 concert through proxy services. This study aims to determine consumer protection for buyers of Coldplay electronic concert tickets through proxy services and to determine sanctions for perpetrators of electronic ticket fraud in the Coldplay concert case in Indonesia in 2023. The approach method in this study uses normative methods. The results of this study conclude that buying electronic concert tickets through proxy services is protected under Law Number 8 of 1999 concerning Consumer Protection. Based on Article 4 of the Consumer Protection Law, consumers have the right to compensation if the goods and/or services received do not comply with the agreement or are not as they should be. Sanctions for perpetrators of Coldplay 2023 concert ticket fraud include criminal threats as regulated in Article 378 of the Criminal Code and Article 28 Paragraph (1) of the ITE Law. The government is obliged to be consistent with the Consumer Protection Law that has been enacted to maintain legal stability, justice, and public trust, and to improve the Criminal Code and ITE Law regulations to provide more specific sanctions related to electronic fraud.

Keywords: Fraud, Protection, Electronic.

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ABSTRAK

Meningkatnya teknologi di era globalisasi maka memunculkan peluang untuk orang melakukan kejahatan pada bidang tersebut. Terdapat berbagai jenis kejahatan yang disebabkan dari dampak era globalisasi ini, contohnya kejahatan penipuan yang terjadi dalam praktek jual beli tiket konser elektronik Coldplay 2023. Penelitian ini berfokus pada perlindungan konsumen bagi pembeli tiket serta sanksi bagi pelaku penipuan tiket elektronik konser Coldplay 2023 melalui jasa titip. Penelitian ini memiliki tujuan untuk mengetahui perlindungan konsumen bagi pembeli tiket konser elektronik coldplay pada jasa titip serta untuk mengetahui sanksi bagi pelaku penipuan jual tiket elektronik pada kasus konser Coldplay di Indonesia 2023. Metode pendekatan dalam penelitian ini menggunakan metode normative, hasil penelitian ini menyimpulkan bahwa membeli tiket konser elektronik pada jasa titip memiliki perlindungan yang diatur dalam Undang-Undang Nomor 8 Tahun 1999 tentang Perlindungan Konsumen. Berdasarkan Pasal 4 Undang-undang Perlindungan Konsumen mengatakan bahwa konsumen memiliki hak untuk mendapatkan kompensasi apabila barang dan/atau jasa yang diterima tidak sesuai dengan perjanjian atau tidak sebagaimana mestinya. Sanksi bagi pelaku penipuan tiket konser Coldplay 2023 yaitu meliputi ancaman pidana bagi pelaku sebagaimana diatur dalam Pasal 378 KUHP dan Pasal 28 Ayat (1) UU ITE. Pemerintah berkewajiban konsisten dengan Undang-Undang Perlindungan Konsumen yang telah dibuat untuk menjaga stabilitas hukum, keadilan, dan kepercayaan masyarakat serta memperbaiki peraturan KUHP dan UU ITE untuk memberikan sanksi lebih spesifik terkait penipuan elektronik.

Kata Kunci: Penipuan, Perlindungan, Elektronik

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