



**IMPLEMENTATION OF DIGITAL DISPOSITION AUTOMATIC
MANAGEMENT SYSTEM IN BOJONGMANGU
SUBDISTRICT ADMINISTRATIVE
GOVERNANCE.**

UNDERGRADUATE THESIS

**Submitted as one of the requirements to obtain
Sarjana Komputer**

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ABSTRACT

This report presents the design and implementation of the Digital Disposition Automatic Management System (DDAMS) aimed at enhancing administrative governance in Bojongmangu Subdistrict. The traditional manual process of document disposition resulted in frequent delays, lack of transparency, and inefficient tracking, which hampered public service performance. To address these challenges, DDAMS was developed as an automated solution that supports digital document submissions, electronic approvals, real-time tracking, and centralized archiving. The system was built using open-source technologies such as PHP, MySQL, and Laravel, and follows the Waterfall development model. Testing results indicate that the system successfully improves efficiency, reduces errors, and enhances public access to administrative services. This project demonstrates the potential of digital transformation in local government to improve transparency, accountability, and operational sustainability.

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