



PRESIDENT UNIVERSITY

Internship Report for



THE U.S. – INDONESIA SOCIETY (USINDO)

DAVID JR. M.

016201200025

**INTERNATIONAL RELATIONS/2012
STRATEGIC AND DEFENSE STUDIES**

-August 2015-

August 18, 2015

Ref: 066/USINDO/08/2015

Mr. Edi PurwantoDirector of Internship and Career Centre
President University**Re: Internship Completion Letter for Mr. David Jr. Marpaung**

Dear Mr. Edi,

This is to certify that Mr. David Jr. Marpaung has completed his 6 months internship period in United States-Indonesia Society (USINDO) Jakarta. For nearly two decades, USINDO has supported better mutual understanding between Indonesia and the United States, and strengthening U.S.-Indonesia bilateral relations. We are the only bi-national non-governmental organization that implements programs to foster the collective public engagement dimension of the U.S. - Indonesia Comprehensive Partnership. USINDO implements its mission through exchange programs, education partnership and open forum discussions in each country.

During his time in USINDO, David was responsible in carrying various tasks including assisting me in developing and conducting programs and projects, researching program ideas and contacts, writing event notice and report, and conduct other administrative tasks. He has strong dedication in every task, pleasant personality, hard worker, and blessed with sound judgement. His critical and analytical thinking as well as his capability to engage and communicate with many of our partner organizations across levels and backgrounds, has resulted in high quality performances.

Should you have further questions, please do not hesitate to contact me.

We wish him all the best for his future endeavors.

Yours sincerely,



Hazelia Margaretha,
Country Representative
The United States - Indonesia Society (USINDO)

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PREFACE

Finally, I completed my six months internship period. It is such a great honor to have USINDO as a place to learn many things about work in real life.

I would like to express my gratefulness to Jesus Christ, My Lord and My Savior, for the grace that He has given to me. I also would like to say thank you to my family, Papa, Mama, Kak Ita, Kak Ade, Bang Ganda, Bang Tigor, and especially for Kak Poppy dan Bang Miller for the financial and moral support.

I am very thankful to have Prof. Anak Agung Banyu Perwita, as Vice Rector II of President University and my academic mentor. Thank you for your encouragement and enlightenment you have always been giving me. I also thank Ms. Natasya Kusumawardhani, my mentor during my internship period, for giving me insightful advices and support so I could reach this final point of my obligation.

I have also been very thankful for having the best people who surrounded me during my internship period: Kak Hazel, Kak Fathia, and Retno Dewati from USINDO. Thank you for giving me the best place to learn and knowledge to grow. I may not find any other place like USINDO where I can learn and prepare so much for my future life.

Lastly, for all my friends, best friends, and whoever beside me during my internship period, thank you so much! I have never thought you could mean so much to me and shape me to be an even better creature.

Thank you again! Soon to be Bachelor of International Relations (as well as Master and Ph.D, hope so!)

Jakarta, August 2015

David Jr. M.

CHAPTER I

INTRODUCTION

I.1 University Background

President University established in 2001. President University founder, Mr. Setyono D. Darmono, stated that the university established for two reasons including to become an international-standard development and research center and to set up a new benchmark in Indonesian higher education. President University design its curricula fit in global demands. As its motto “*where tomorrow leaders come together*”, President University aim not only to produce scholars, but also leader in every professional field, from government institution to private sector.

Located in Kota Jababeka, it is surrounded by the Jababeka Industrial Estate with more than 1,500 national as well as multinational companies from 30 nations, including Unilever, Samsung, Mattel, ICI Paint, Kraft and others¹.

I.2 Internship Background

As its mission to develop future leaders with matured competence and ready to deal with the working environment, President University initiated a breakthrough by establishing “Internship program” for every student, as it is included in the academic credits.

The internship program is expected to be a continuation of the knowledge students have learned in classes as well as implementation of it in real working world. This program also lets students to experience and deal with real working circumstances so they will have better adaptation and understanding once they are graduated.

Students will have three and half to six months (two semesters) to do their internship programs in one (or more than one) companies or organizations where they think can fit their interests of studies and can give much benefit for their study and experience.

¹ <http://www.president.ac.id/about-us/> - history1 <http://www.president.ac.id/about-us/#history>

I.3 Purpose of Internship

The purpose of the internship program is to make students practice what they have got in class including materials, soft skills, knowledge, etc. Sometimes, what happened in real working life is totally different with what have been taught in class. Internship program is designed for student to make them compare as well as practice what they have got in class in the real working life. The internship program aim to balancing the theory and practice.

I.4 Objective of Internship

Objective of the internship program is to develop student skills by learning in real working life. After completing the internship program, hopefully, student can think and work professionally. Other objective is to make student familiar with the professional working environment. So, after the graduation, student can adapt easily in the professional working environment,

I.5 Expectation

After accomplishing this internship program , the students are expected to gain:

a) Self-Development:

The student gains self-development including manner and attitudes, decision-making skills, self-confidence, ethics, teamwork and problem solving.

b) Skill and Knowledge Development

The students gain practical knowledge and skills which related with their study and integrate those skills with their academics including research skills, writing skills and management skills.

CHAPTER II

Organization Profile



II.1 History of Organization

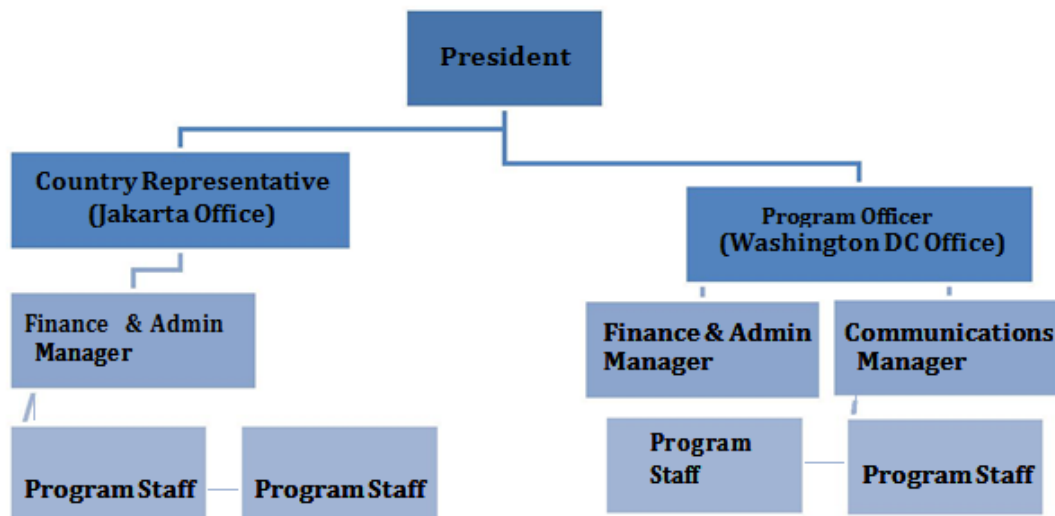
The United States – Indonesia Society (USINDO) established in 1994 by Indonesians and Americans who had experience in both countries and who agreed on the need for an organization to focus on expanding mutual understanding. The Society is incorporated in the District of Columbia and is a tax-exempt charitable and educational organization as described in Section 501(c)3 of the Internal Revenue Code of the United States.

The Society is governed by a Board of Trustees of Americans and Indonesians.

II.2 Vision and Mission

The mission of the United States-Indonesia Society is to expand mutual understanding in the areas of politics, economics, history, culture, and to strengthen the bilateral relationship. USINDO promote this mission through work with leaders in government and nongovernmental organizations, educators, the media, business, and the general public. USINDO provide timely and accurate information through lectures, conferences and discussions, and promote education through scholarships, and educational projects in Indonesia, including forging new linkages between U.S. and Indonesian universities.

II.3 Organization Chart



II.4 Organization Core Activities

As a non-governmental organization (NGO) which focuses on enhancing the bilateral relations between the United States and Indonesia, USINDO has several core activities that aim to accomplish its goal.

USINDO Open Forum Series

USINDO Open Forum Series is a public discussion programs in Jakarta and Washington DC on the full range of issues of interest in U.S.-Indonesian relations, including politics, economics, socio-cultural, educations, etc.

USINDO Special Events

USINDO Special Event is half day or full day meetings examine major trends in the United States and in Indonesia, and examine the individuals and groups key to political and economic developments. These meetings bring Indonesian, American, and other scholars together to discuss topical issues. The Society is privileged to work jointly with other NGOs, both Indonesian and American, to carry out these events.

USINDO Grants & Fellowships

a. U.S.-Indonesia Joint Council in Higher Education

The Council works to enhance U.S.-Indonesia educational cooperation through initiatives which complement official programs and address key long-term areas of

the educational relationship. The Joint U.S.-Indonesia Council is bi-national, with U.S. and Indonesian co-chairs: Peter McPherson, president of the Association of Public and Land-grant Universities (A.P.L.U.), and an Indonesian Co-Chair, plus Deputy Indonesian Co-Chairs from the Ministry of Finance and Ministry of National Planning. Each side of the Council involves individuals and organizations in their country in a joint effort to address a broad range of topics in bilateral educational cooperation and generate support.

b. USINDO Summer Language Study

USINDO runs an intensive ten-week language and general studies program held at Gadjah Mada University for U.S. students selected in a competitive application process. In 2015, USINDO expanding its cooperation with Ministry of Communication and Information technology to host the extension of Summer Studies program in Bandung, West Java.

c. Sumitro Fellows Program

The Sumitro Fellows Program honors Dr. Sumitro Djojohadikusumo, Indonesia's senior economist and co-founder of USINDO, who passed away in 2001. Known as an architect of Indonesia's modern economy, Professor Sumitro headed the faculty of economics at the University of Indonesia, and was later a minister of trade and minister of state for research. One Fellowship is available for United States citizens/permanent resident for research relating to the political economy of Indonesia. Another fellowship is available for an Indonesian citizen with a project related to the Indonesian-United States relationship.

d. Edward E. Masters Fellow Program

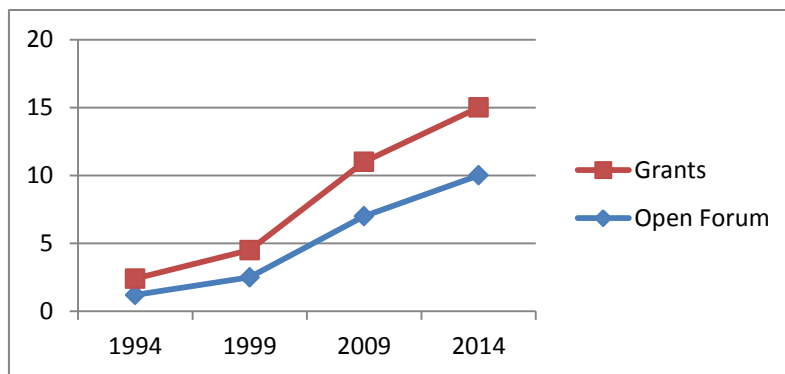
The USINDO Edward E. Masters Fellows Program, currently in its fifth year, funds the education and manages the placement of top ranked officials from Indonesian Ministries at leading schools in the United States. The current application cycle is only open to officials of the Ministry of Foreign Affairs and Ministry of National Planning (BAPPENAS). Masters Fellows are nominated by their Ministry and must meet the requirements of the Masters Fellows Program, with exacting standards applied by USINDO and other committee members during the selection process.

e. USINDO – ACYPL Exchange Program

USINDO together with American Council of Young Political Leader (ACYPL), as its partner organization, held an exchange program for young political leaders of both countries. Every year, several young political leaders the U.S. and Indonesia selected to go to each other countries, to make better understanding towards both countries’ political system as well as social, economic and cultural.

II.5 Review on the Organizational Growth and Trend

As its mission to build better understanding between U.S. and Indonesia, USINDO has make a significant growth since its establishment in 1994. The significant growth showed through the better development in terms of quantity and quality of its program. From its establishment in 1994 to 2009, USINDO Jakarta Office only made several open forums. But, since 2009 until now, the number of open forum increase dramatically. Even in 2014, USINDO has held 12 open forum. The number of other program such as, special events and grants also showed an improvement in terms of number and quality. The quality improvement of USINDO programs measured through increasing number of partner organization including private sector, government, NGO, etc.



USINDO Program Growth 1994 - 2014

CHAPTER III

Internship Activities

III.1 Job Description

Below are the core responsibilities of intern at USINDO:

a. To become point of contact between USINDO and the speaker

The intern should help in bridging communication between USINDO and possible speakers for USINDO Open Forums. The intern has to respond any inquiries from the speakers in the preparation of the Open Forum and after the Open Forum. For example, preparing presentation materials, helping the speaker to get to the venue of the event, engaging in conversation so USINDO can always fulfill the speaker's needs. In this task, a good communication skill is needed.

b. To draft event notice for USINDO Open Forums

Event notice is USINDO's invitation to its audience whenever USINDO has events. The notice contains of glance of topic of the forum and the bio of the speaker. So, in this task, the intern is expected to compose a good and appealing piece of writing, therefore a good writing skill is very necessary.

c. To distribute invitation to USINDO's audiences

After composing the event notice, the intern has to distribute the notice (as well as invitation for VIP guests) through USINDO mailing list database.

d. To maintain USINDO's official website

Besides the distribution through USINDO mailing list, the event notice also has to be published in USINDO's official website www.usindo.org

e. To provide technical helps during the event.

During the events, the intern should be among the guests, makes small talks and be friendly towards the guests. This is important to find out any inputs and comments on

the event. Besides, this can help the intern to know the guests and have a good relationship with them. In this task, a good communication skill is needed.

f. To write USINDO Policy Brief

USINDO Policy Brief is the final product of USINDO Open Forums. The intern has to produce a summary of the talk in a formal writing to be disseminated to all USINDO mailing list members. In this task, a high-level writing skill, and working on deadline are very necessary.

g. To make evaluation of the program

The purpose of a Program & Technical Evaluation is to evaluate what has happened during the forum so it can be improved in the future events. The intern is expected to pay attention to every detail of the event such as lighting of the venue, sound system, room arrangement, guests' complaints and satisfaction, etc. In this task, communication skill is needed.

h. To monitor and respond to all inquiries to USINDO

The intern has to be responsible in responding people's inquiries to USINDO either from emails, or phone calls. The intern has to have deep understanding about USINDO so they can help people to know more about USINDO as well as introducing USINDO to public.

i. To initiate interesting program for USINDO Open Forums

The intern is also expected in helping the country representative and program officer in giving recommendation on interesting topic that can be used for USINDO Open Forums. In this task, research skill is needed.

j. To search potential speakers for Open Forum

Besides recommending the topic, the intern also has to have broad knowledge on good scholars or figure that are suitable and potential to be USINDO Open Forum speakers. In this task, research skill is required.

k. To attend and represent USINDO in seminars and conferences if needed

The intern is expected to represent USINDO in seminars and conferences. Not only attending, but the intern also has to engage in good conversations with others as USINDO representative.

CHAPTER IV

Personal Result / Evaluation / Points Learned

IV.1 Personal Result: Achievement Objectives and Expectations

Since December 2014, I have searched several internship vacancies online. I applied to several institutions such as company, government ministries and NGO which related to my study program. I have interviewed in several institutions, but finally, I choose USINDO as my internship place.

The objective of this internship program is to implement the theoretical knowledge that the students have been received during the class session in the university to practical knowledge in the field work. Fortunately, I achieved all of the internship goals. I believe that internship has brought me to deeper understanding and shaped me to be a more prepared individual to walk into the real working environment, once I graduate. I am also very lucky that USINDO, the place I had spent my six-months internship period in, is a place where I could gain and improve my skills that would be needed in the future such as communication skill, public speaking skill, writing skill ad interpersonal skill. My supervisor was very helpful and patient in guiding me, who still learn to be a professional. She guide me step by step, even from the smallest-detailed thing, to make me better improve in my future.

IV.2 Evaluation and Points Learned

Below are several points that I learned during the internship program:

1. Self-Development:

a. Improved skills: Writing, Communication, Public-Speaking, Research.

Due to my various duties, I gained much knowledge from my internship period in USINDO. I learn how to be good in writing through writing policy brief. Also, for communication, public speaking and research. I am very happy to be able to learn and improve my skills during these six months. I also believe these skills would also support me in my future studies.

b. Deeper self-S.W.O.T understanding

After these six months and besides other benefits I have mentioned above, the most important thing is I know what are my strength, weaknesses, opportunities and threats. I know what I should improve and how I should do to improve.

2. Skills and Knowledge Development:

a. NGO Management

During my experience in USINDO, I understand how NGO runs. An NGO runs in a different way with a company. I understand its structure of organization, how it manages its membership, and how it cooperates with other parties (embassy, Government, company, other organizations, etc.).

b. Gain experiences on working environment

Working environment was something unfamiliar for me. During these six months, I have learned to cope with deadlines, co-workers and boss, and how to be a professional.

c. Understanding on how to communicate with other individuals, organizations, companies, and officials

I learned how to communicate professionally. To deal with individuals, organizations, companies, and officials need different ways of communicate and that can be achieved by more practices and experiences.

d. Wider networking

Other benefit I got from this internship is wider networking. I met some people who are experts in their own fields that would possibly help me in my future studies/career. I also got much knowledge from their insights on certain issues and topics they master in.

To conclude, there are many advantages I have got from internship period and all will be very significant for my future studies as well as career. I believe that this internship would be a turning points of my life where I became well-prepared about working environment and experience.

CHAPTER V

Recommendation

With all those advantages that I got from internship period, therefore I would like to propose several recommendations for the improvement in the future.

V.1. University

I am satisfied with the university way manage student inquiries through ICC. However, several things need to be improves for better improvement in internship program. First, the ICC should be more active in spreading the internship information such as vacancies, CV and cover letter guidance and interview 101. Second, it will be better if the university or the ICC can facilitate in recruitment process. For instance, student can submit CV through the ICC and ICC facilitate them to the company destination. Third, it will be better for student to take internship in the related field with their study program. So, if the ICC can make an internship place suggestion list based on its relation to the study program, it can help student to find their future career pathways.

V.2. Internship Mentor

The existence of internship mentor is very important. Therefore, lecturers who are chosen to be mentors have to be more cooperative and communicative toward their students because their roles are very important. Prompt responds in responding to students' inquiries are as essential as their advices, therefore it would be better if internship mentors are lecturers who are not very busy and do not have very tight schedules (outside lecturing), so they can maximize their responsibilities.

APPENDICES



**USINDO Open Forum on Government and Community Relations
in Public Service Delivery**



**USINDO Open Forum on Advancing STEM Development
In the U.S. and Indonesia**



**USINDO Open Forum on Disaster Preparedness and Response
In the U.S. and Indonesia**



USINDO Summer Studies 2015



USINDO Open Forum on Expanding Internet Access to Support Economic Growth and Government Service Delivery



USINDO – ACYPL American Delegates Visit to Indonesia



Form No	ICC/03/INT/BWR/2011
Form Title	Internship Biweeldy Progress Report

Name	: David Jr. M.		
Company's Name	: The United States Indonesia Society (USINDO)	Department	: Program Staff Internship
Supervisor's Name and Title	: Hazelia Margaretha, Country Representative		
Working Hours	: 8-hours	Report Period	: March 9 – 20, 2015 (1 st Period)

A. Describe your principal assignments, responsibilities, for the past two weeks

1. Write USINDO Event Notice on "Government and Community Relations"
2. Sent Invitation Email to NGO, Local Government and Media
3. Update USINDO Contact Database
4. Write Policy Brief of "Government and Community Relations" Open Forum
5. Upload event's photo to USINDO Flickr and Facebook

B. Describe important aspects of the work where you learned significant knowledge, skills, or personal development

1. NGO Management skills
2. Professional Email writing skills
3. Social Media strategy
4. Report Writing Skill
5. Team work

C. Describe problems or challenges encountered during the week and how you resolved/minimized them

During my first period, adaptation is the most significant challenge that I face. At my first day, I felt nervous. I was not familiar with the working environment, since this is my first time to do internship and work professionally. But, I did not want to let the nervous feeling pressured me. I minimize the nervous by asked my supervisor how to do the work in a right way. Fortunately, my supervisor is really kind person. She taught me step by step how to do NGO management stuffs, from sent a professional email to USINDO relatives to write a policy brief. I think that I can handle my nervous problem through communication with my supervisor



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Company's Name	: The United States Indonesia Society (USINDO)	Department	: Program Staff Internship
Supervisor's Name and Title	: Hazelia Margaretha, Country Representative		
Working Hours	: 8-hours	Report Period	: March 23 – April 03 , 2015 (2nd Period)

A. Describe your principal assignments, responsibilities, for the past two weeks

- 1. Preparing USINDO Board Meeting Materials**
- 2. Draft Invitation Email for USINDO Board Meeting**
- 3. Arrange Event Rundown for USINDO Board Meeting**

B. Describe important aspects of the work where you learned significant knowledge, skills, or personal development

- 1. Event Management**
- 2. Professional Communication**
- 3. Event Planning**
- 4. High Level Meeting Planning**

C. Describe problems or challenges encountered during the week and how you resolved/minimized them

In preparing the events, I learn much about thoroughness in doing every single job from simple works such as creating invitation to a bigger responsibilities such as arranging the meeting materials of USINDO's advisors and trustees in board's meeting. The meeting materials consists of various report, from program report to financial report and it require high responsibilities to prevent the mismatch the materials. In the preparation of board's meeting, I also learned about professional event's planning. I taught by my supervisor how to plan a professional-high level-meeting event. It should be done very neat and managed very well.

The other skills from preparing the events is interpersonal skills. Join with USINDO makes me meet with various peoples from various background. Especially in board meeting's event, I met with various high level people and it is an honor for me to get interacted with them and it directly train my interpersonal skills. I used to be an introvert person when deal with new person, especially high-level person, but by this event, it trained me how to communicate with new people, especially high level persons like USINDO's advisors and trustees.



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Company's Name	: The United States Indonesia Society (USINDO)	Department	: Program Staff Internship
Supervisor's Name and Title	: Hazelia Margaretha, Country Representative		
Working Hours	: 8-hours	Report Period	: April 6 – April 17 , 2015 (3rd Period)

A. Describe your principal assignments, responsibilities, for the past two weeks

- 1. Preparing Event Notice for USINDO-Amcham Open Forum**
- 2. Draft Invitation Email for USINDO-Amcham Open Forum**
- 3.**

B. Describe important aspects of the work where you learned significant knowledge, skills, or personal development

- 1. Event Management**
- 2. Professional Communication**
- 3. Event Planning**
- 4. Cooperation with other institutions**

C. Describe problems or challenges encountered during the week and how you resolved/minimized them

During the week, the biggest challenge for me is to expanding my work, to cooperate with other institutions. In April 10, 2015, USINDO Cooperate with American Chambers of Commerce (Amcham) to create special open forum with Ms. Christine Brown, Director for South East Asia & Pacific Affairs, Office of the United States Trade Representative. During the preparations of the event, I do a lot of stuffs, from publication to preparing meeting materials. The biggest challenges I faced is a miscommunication. The event is held in private restaurant, so, whosoever want to attend the event, should make a reservation. In D-1 before the event, there is a secretary of USINDO's member told in email that they already make a reservation but there is no response from USINDO. After check in detail, the email that they sent come in to "spam" category. After clarifying, they accept that and confess that it is not our fault. From this occasion, I learn how being detailed-oriented is good for my self development.



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Supervisor's Name and Title	: Hazelia Margaretha, Country Representative		
Working Hours	: 8-hours	Report Period	: April 6 – April 17 , 2015 (3rd Period)

A. Describe your principal assignments, responsibilities, for the past two weeks

- 1. Preparing Event Notice for USINDO-Amcham Open Forum**
- 2. Draft Invitation Email for USINDO-Amcham Open Forum**
- 3.**

B. Describe important aspects of the work where you learned significant knowledge, skills, or personal development

- 1. Event Management**
- 2. Professional Communication**
- 3. Event Planning**
- 4. Cooperation with other institutions**

C. Describe problems or challenges encountered during the week and how you resolved/minimized them

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Company's Name	: The United States Indonesia Society (USINDO)	Department	: Program Staff Internship
Supervisor's Name and Title	: Hazelia Margaretha, Country Representative		
Working Hours	: 8-hours	Report Period	: May 4– May 15 , 2015 (5th Period)

- A. Describe your principal assignments, responsibilities, for the past two weeks**
- 1. Updating Contact Database**
 - 2. Represent USINDO to attend CSIS and Ministry of Foreign Affairs events**
 - 3. Write WRI's Stories to Watch Policy Brief**
- B. Describe important aspects of the work where you learned significant knowledge, skills, or personal development**
- 1. Communication skills**
 - 2. Writing Skills**
 - 3. Networking**
- C. Describe problems or challenges encountered during the week and how you resolved/minimized them**

In my 5th terms, USINDO didn't held any event. But, I still learn a lot. During this period, I get the opportunity to represent USINDO in attending other institution's event. My supervisor told me that I should learn how to networking in an event. In the beginning, I felt nervous. I felt that I am only a student. But, due to self-confident and encourage from my supervisor, I learn how to do a networking. I think that networking skills is the continuation of interpersonal skills.



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Supervisor's Name and Title	: Hazelia Margaretha, Country Representative		
Working Hours	: 8-hours	Report Period	: May 18– May 29 , 2015 (5th Period)

A. Describe your principal assignments, responsibilities, for the past two weeks

1. Updating Contact Database
2. Assists Country Representative in several research assignment

B. Describe important aspects of the work where you learned significant knowledge, skills, or personal development

1. Research skills
2. Writing Skills

C. Describe problems or challenges encountered during the week and how you resolved/minimized them

In my 6th terms, I did several administrative and research stuffs. Administrative stuffs including updating contact database, draft an outreach email and answering telephone from several USINDO audience. As for research, My on-site supervisor, Ms. Hazelia Margaretha, which is also USINDO Country Representative, ask me to did several research assignments. In the beginning, my challenge is how to find a reliable source for proper research. But, due to kindness of my on-site supervisor, she taught me step by step how to conduct proper internet research. I think that my on site supervisor is a perfect leader. She is not only perfect for herself, but she can taught her staffs how to do a job with perfection.



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Company's Name	: The United States Indonesia Society (USINDO)	Department	: Program Staff Internship
Supervisor's Name and Title	: Hazelia Margaretha, Country Representative		
Working Hours	: 8-hours	Report Period	: June 1– June 12, 2015 (7th Period)

- A. Describe your principal assignments, responsibilities, for the past two weeks**
- 1. Preparing Event Notice for USINDO Open Forum on Disaser Preparedness**
 - 2. Draft Invitation Email for USINDO Open Forum on STEM Development**
 - 3. Communicate with the speakers regarding technical detail of the event**
- B. Describe important aspects of the work where you learned significant knowledge, skills, or personal development**
- 1. Event Management skills**
 - 2. Communication skills**
 - 3. Problem solving skills**
- C. Describe problems or challenges encountered during the week and how you resolved/minimized them**

In my 7th terms, USINDO Held an open forum event titled “Disaster Preparedness and Response in the U.S. and Indonesia. As an intern, I do my job to contact the speakers regarding the technical detail of the event. In this event, one of the speakers was Mr. Dody Ruswandi, Secretary General of National Disaster Management Authority. During the event preparation until D-1, Mr. Dody confirmed that he would come and speak in the open forum. Suddenly, in D-Day of the event, Mr. Dody informed that he would not be able to attend the event due to he should attend a meeting with the President. This is the biggest challenge that I faced during the event preparations. The condition forced me to think critically to find the substitute for Mr. Dody Ruswandi. Fortunately, I can find the substitute for Mr. Dody Ruswandi. The substitute was Mr. Charles Ham from Hope Foundation. Actually, Hope foundation is a co-host organization of this event. So, I learn that maintaining a good communication with other organization is good. So, when things go wrong, they can come and help.