

BUSINESS PHYLOSOPY AND ETHICS

UU No 28 tahun 2014 tentang Hak Cipta

Fungsi dan sifat hak cipta Pasal 4

Hak Cipta sebagaimana dimaksud dalam Pasal 3 huruf a merupakan hak eksklusif yang terdiri atas hak moral dan hak ekonomi.

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BUSINESS PHILOSOPHY AND ETHICS

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PREFACE

This book is intended to provide a reference book in Business Philosophy and Ethics. There are many books on business Ethics. However business philosophy and Ethics is wider than business ethics; it emphasizes fundamental conceptual principles and values concerning management, decision-making, trading, marketing, and relationships with stakeholders.

Business philosophy constitutes guideline principles that direct mindset, patterns of attitudes, and behaviors in doing business. Business is not immoral or amoral but it is under certain values and moral principles including motivation, consequence, and utilitarianism.

Hopefully, this book can contribute to a kind of handbook that is useful for scholars, students and the next generations. Comments and suggestions from readers are most welcome for the improvement of the book.

Andreas Yumarma

INTRODUCTION

Business philosophy and ethics refer to the study of rooted principles and belief of an organization or company in business. They also imply the ethical dimensions of activities such as the goods and services exchange, trading as well as selling and buying goods or services. Business philosophy is perceived as part of philosophy in general. This philosophy is understood as deep knowledge or in-depth theory of the deepest causes of reality. Business philosophy discusses structure, rooted principles, and belief behind business activities under the light of philosophical approach and human reason.

Ethics basically is a branch of philosophy discussing questions on values, morality, virtue, human act, good or bad conduct, and standard of human behavior in various settings. An understanding of right and wrong constitutes ethics. The framework and standard by which actions and conducts ought to be performed or abstained from is established by ethics. It evaluates considerations of business decision and their impact to individuals, family, society and the environment. Ethics, accordingly, is not limited to business but extends to other fields such as medicine, government, and science.

Business ethics, furthermore, is a form of ethics implementation in the world of business (Cf. R.N. Verma, 2019). It reflects moral and ethical principles as well as problems arising in the world of business. It encompasses business practices, codes of conduct, organizational rules, and the moral issues in business activities. It deals with the ethical responsibilities of individuals or companies/organizations in interactions with stakeholders, namely customers, employees, suppliers, and the wider community.

Business ethics is connected to appropriate business policies and practices of decision making in organization. It

discusses issues on whistle blowing, insider trading, bribery, discrimination, black market, practice of corporate governance, corporate social responsibility, fiduciary responsibilities, and so on. Business ethics, to put it simply, is the application of moral or ethical norms that are commonplace in the workplace. According to James A. Joseph and other scholars, business ethics is a knowledge discipline. It grows from philosophical discourses and debates in the 1970s and 1980s (Cf. J.A Joseph, 2015; W. Norman, 2013; J. Moriarty, 2021).

Business ethics in some way is also influenced by law so that it becomes legal ethics. In other words, law provides legal guideline in doing business. It defines the direction of human conduct. However, “legal” and “ethical” are different (A. Twin, 2023). Both have distinctive uniqueness. Business ethics enhances the law by outlining acceptable behaviors beyond legislator’s or government’s control (L.K. Treveno, A. Nelson, 2021; D.H. Rosenbloom, R.S. Kravchuk, 2022). Business ethics constitutes best professional practices concerning the content, development, enforcement, and effectiveness of the codes of conduct designed to guide actions of people in business activity (J. Moriarty, 2021). Holistically it contains an interdisciplinary field that draws on philosophy, economics, law, and social sciences.

A comprehensive study of business ethics, therefore, reflects social-and-political philosophy, philosophy of law, political economy, and political macroeconomics. The study of business ethics involves the application of normative-ethical theories, utilitarian ethics, deontological and duty-right ethics. Case study and reflective analysis using those theories shed a light on the mainstream orientation of business ethics. Business ethics is important for companies as well as for business professionals. It helps companies to build a positive reputation and public trust. Accordingly, it can lead to increased profits and customer loyalty. Furthermore, it also creates an ethical culture within the organization. Based on this, it can produce better

decision-making and a more productive and motivated workforce.

As it is discussed before, business ethics deals with a wide variety of ethical questions such as issues on insider trading, bribery, organization discrimination, fiduciary responsibilities, weapon business, illegal drug business, and human trafficking. Some business ethicists use normative-ethical theories and utilitarian arguments to answer these above questions. Scholars have been thinking about the ethical dimensions of commerce at least since the Code of Hammurabi (Cf. D. Kovačević, 2022). The Ten Commandments, then, become a guide to truth, honesty and the prohibition against theft and envy that are directly applicable to business (Cf. R.J. Martinez, 2014). The other business ethicists prefer to use right and duty ethics to cope with those questions. For that reason, business ethics reflects the history of business ethics, ethical consideration and resolution as an academic field and a movement.

For instance, as a movement it generates the anti-slavery trade. The abolitionist movement emerged in the mid-18th century and continued until the late 19th century, with the goal of eradicating slavery and the Atlantic slave trade. Abolitionists employed various strategies and tactics to raise awareness and advocate for the abolition of slavery. The abolitionist movement played a crucial role in shaping public sentiment and creating the necessary conditions for the end of the transatlantic slave trade and chattel slavery (Cf. Abolitionism-Wikipedia; R.N. Hamilton, 2023; Slavery-The National Archive; The Editor of Britanica Encyclopedia, 2023).

Business ethics involves a guiding standard for values, behaviors, and decision-making in a company. It promotes integrity, trust, and responsible conduct. For that reason, business ethics provides a basic guideline in doing business. It also creates a positive and sustainable business environment. Running a business with ethics at its core is essential for

maintaining company-wide integrity. Its compliance from top management down to all employees builds trust, maintain integrity, and promote fair and responsible business practices. Such ethical behaviors contribute to long-term success, enhances reputation. It attracts customers, employees, and investors who value ethical conduct. In addition, it also prevents legal and reputational risks that can arise from unethical practices.

CHAPTER I

BUSINESS PHILOSOPHY AND ITS ROLE IN BUSINESS

What is Business Philosophy?

To speak about business philosophy, we begin with our understanding about philosophy. Etymologically philosophy derives from the Greek word Philo, meaning “love”; and Sophia meaning “wisdom’ or “knowledge”. The understanding of wisdom in the early period of Greek philosophy is connected to knowledge of cosmos. Accordingly, cosmology becomes the central of philosophy in the classical ancient Greek philosophy. Cosmos is understood as universe in which everything exists. Greek classical thinkers, such as Socrates (469-399 BC), Plato (427-347 BC) and Aristotle (394-322 BC), observed evidences of the universe. Through this observation they came to a knowledge about the root of all things in the universe which is called *arkhe*. The basic meaning of *arkhe* is a beginning/starting point or the first principle (J.O. Urmson, 1990:32). Accordingly, *Arkhe* constitutes everything which exists in the world.

Philosophy is a discipline of deep knowledge that has developed from time to time. In the course of time, philosophy develops further in line with the development of the human mind. Accordingly, philosophy is not just understood as cosmology, but it is wider than cosmology. Cosmology, then, becomes a branch of philosophy that studies the physical universe (C. Smeenk and G. Ellis, 2017; E. N. Zalta, 2017). Philosophy continuously develops in accordance to the development of human mind.

Accordingly, there are many branches of philosophy, including ontology, anthropology, epistemology, theodice, logic, and ethics. (Cf. T. T. Tollefsen, 2008). Ontology is knowledge about things that exist. Anthropology is philosophical knowledge of human being. Epistemology is philosophy of

knowledge or science. Theodice is philosophical knowledge of God. Logic is the knowledge of correct way of thinking or reasoning in argumentation. Ethics is philosophical study of good or bad, right or wrong, in human behavior. Philosophy, then, is understood in more comprehensive way as a knowledge about the deepest causes of realities that exist. Realities are analyzed in systematic way under a light of human reason.

With such a comprehensive understanding on philosophy, we try to discuss what business is. How fundamentals of business can be analyzed philosophically, or even a certain philosophy can constitute the reality of business activities and conceptual principles concerning business. Business basically expresses an amount of human commercial activities in terms of buying and selling goods, making products, and distribution as well as providing services. This commercial activity includes an exchange of money for goods or services. Business practice contains basic principles and innovations that are taken to make money and profits.

Business is a complex activity that can be analyzed philosophically. The fundamentals of business can be understood through the lens of philosophy, and certain philosophical perspectives can constitute the reality of business activities and conceptual principles concerning business. Business ethics is a branch of philosophy that seeks to understand the ethical contours of business activity (Cf. J. Moriarty, 2021). Business ethicists analyze the ethical dimensions of commerce and seek to understand how business activity shapes the world we live in, sometimes for good and sometimes for ill.

Questions in business ethics are important and relevant to everyone, as almost all of us engage in commercial transactions every day. The theory of business is another philosophical concept that can be applied to business. Every organization, whether a business or not, has a theory of the business (Cf. P.F.

Drucker,1994). Business ethicists analyze the ethical dimensions of commerce and seek to understand how business activity shapes the world we live in, sometimes for good and sometimes for ill. Questions in business ethics are important and relevant to everyone. We deal with commercial transactions almost every day.

The theory of business is another philosophical concept that can be applied to business. Every organization has a theory of the business (Cf. Harvard Business School Publishing, 2023). The Valid theory is clear, focused, and consistent. Such a theory is extraordinarily powerful in the business activities framework. A theory of the business basically has three parts. The first is assumptions about the environment of the organization. The second is assumptions about the specific mission of the organization, and the third is assumptions about the core competencies needed to accomplish that mission. Such a business theory must be recognized and comprehended by every member of the organization. It, then, becomes “culture,” but culture is no substitute for discipline because the theory of business itself is a discipline of knowledge (Cf. P.F. Drucker, 1994). The theory of the business, accordingly, has to be tested constantly. It is not carved on a stone tablet. It is a hypothesis about things that are in constant flux.

Philosophy provides the general principles of theoretical thinking, a method of cognition, perspective, and self-awareness, all of which are used to obtain knowledge of reality and to design, conduct, analyze, and interpret research and its outcomes (K.Moon and D. Blackman, 2017). Ontology, epistemology, and philosophical perspectives are important in the sciences and serve to illustrate the differences between them. Ontology is concerned with the nature of existence or being. Epistemology is concerned with the nature of knowledge, its sources, and its limits. Philosophical perspectives are a system of generalized views of the world, which form beliefs that guide actions. Philosophical perspectives are important

because, when made explicit, they reveal the assumptions that researchers are making about their research, leading to a better understanding of the research process.

From the understanding of philosophy and business above, we define the meaning of business philosophy. Business philosophy is understood as a deep-rooted system of core beliefs and values that provide reason in business. A business philosophy can become personal and company culture at the same time. It contains conceptual principles, certain mindset, basic spirit and core values that can be lived by.

The business philosophy is a set of principles and beliefs that a company is working toward to achieve success. It is a deep-rooted system of core beliefs and values that provide reason in business. A business philosophy can become personal and company culture at the same time. It contains conceptual principles, certain mindsets, basic spirit, and core values that can be lived by. A business philosophy is important because it defines why a company is doing things; why it is the way in connection to the organization treats them (Cf. L. Kimberlee, 2018).

A set of conceptual principles are designed to govern work, the mission statement about why we work, code of ethics that underlines the company's core values in doing work. Those conceptual principles manifest in the mindset and business activities done by workers and stakeholders of the company.

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These principles are important because they provide a framework for decision-making and actions, and they help define the organization's core purpose. The mission statement communicates the organization's reason for being, and how it aims to serve its key stakeholders. It is usually longer than the

vision statement and can include a summation of the firm's values. The core values define the organization in terms of the principles and values the leaders will follow in carrying out the activities of the organization. They help businesses remain true to their mission and purpose by providing a framework for decision-making and actions. These conceptual principles manifest in the mindset and business activities done by workers and stakeholders of the company. They guide strategy development, help communicate the organization's purpose to stakeholders, and inform the goals and objectives by which to gauge the success of the organization's strategy.

By aligning the organization's mission statement with its core values, everyone involved in the company, from the management down to the customers, can easily understand the company's purpose and how it aims to achieve it. The mission statement and core values provide a solid foundation for any successful organization, and they help members focus on their common goals. These conceptual principles are essential for any organization to succeed, as they provide a clear direction and framework for decision-making and actions.

According to Klempner, the aim of philosophy in business is to understand the rules that define a business arena to grasp how business is possible from an ethical perspective (Cf. G. Klempner, 2004). Hence, business activities can be justified as good or bad. This means that philosophy can help us understand the ethical implications of business activities and whether they are good or bad. By understanding the ethical dimensions of business activity, we can make better decisions and ensure that our actions align with our values and principles (Stanford Encyclopedia of Philosophy, 2021)

Business activities can be justified as good or bad based on their ethical implications. For example, a company that engages in fair trade practices and treats its employees well can be considered good, while a company that engages in unethical

practices such as exploitation of workers or environmental damage can be considered bad (G. Klempner, 2004).

By understanding the ethical implications of business activities, we can make informed decisions and ensure that our actions align with our values and principles. Philosophy in business can help us understand the ethical dimensions of business activity and whether they are good or bad. By understanding the rules that define the business arena, we can make better decisions and ensure that our actions align with our values and principles. This can help us create a more ethical and sustainable business environment that benefits everyone involved in the business, from the management down to the customers (OnStrategy, 2021)

Examples of Business Philosophy in Mottos and Slogans

Examples of a business philosophy that are expressed in the mottos of the company are as follows: "Be the best I can be to help others, and never stop improving", "Be number one, Act as runner up", and "I will get your home sold faster and more efficiently with less hassle than any other Realtor". A company's philosophy is often expressed in its mottos and slogans. These phrases are designed to communicate the company's values and promises to its customers and employees (Cf. L. C. Cog, 2022).

The above three examples of business philosophies expressed in company mottos analyzed through a hermeneutic lens: The first is, "Be the best I can be to help others, and never stop improving". This motto emphasizes the importance of personal growth and development. It also expresses the organization's desire to help others. It suggests that the company values excellence, continuous improvement, and that it is committed to making a positive impact on the world.

The second is, "Be number one, Act as runner up". This motto suggests that the company values competitiveness and

the drive to succeed. It encourages employees to strive for excellence and to always aim to be the best, while also emphasizing the importance of humility and sportsmanship.

The third is, "I will get your home sold faster and more efficiently with less hassle than any other Realtor". This motto emphasizes the company's commitment to providing excellent customer service and delivering results. It suggests that the company values efficiency and effectiveness. The company also focuses on meeting the needs of its clients.

Procedure in Formulating Business Philosophy

Business philosophy should be formulated in clear statements based on conceptual principles and core values of business. This is important because it provides a clear direction and framework for decision-making and actions within the organization (OnStrategy, 2021). By formulating the business philosophy in clear statements, it becomes easier for everyone involved in the company, from the management down to the employees, to understand the core values and principles that guide their work (C. Forsey,2023).

There are three steps of how to create a business philosophy (Cf. MasterClass, 2022):

First step: construction of reflective questions to get a deep reason and motivation of our business. Questions are directed to get the reason and motivation of business. By means of the questions the owner and stakeholders of the company will get a vision, mission, and fundamental spirit of the business. Directive questions that can be used in the first step is as the following: Ask yourself: "Why am I in business and what do I want my client to remember me for?"

Second step: formulation of core elements in business. In this step, we have to sit down and start writing on paper some points as follows: (a) Flesh out the core element of business.

Brainstorm fundamental elements of business. Just write until you cannot write anymore. Describe your ideal client as well as your ideal transaction. Fleshing out the core elements of your business is an important step in creating a strong foundation for your organization. This involves brainstorming the fundamental elements of your business, such as your mission statement, core values, and ideal client. By taking the time to define these elements, you can create a clear direction and framework for decision-making and actions within your organization (C. Forsey, 2023). When brainstorming the fundamental elements of your business, it can be helpful to start with your mission statement. This statement should define your company's purpose and objectives, and how it aims to achieve them. From there, you can identify your core values, which are the fundamental beliefs and principles that guide your organization. These values should shape your company's culture and promote cohesion and cooperation among your team. They also help explain why your business does what it does and differentiate your brand from competitors. It is important to consider your ideal client and transaction. This involves identifying the type of customer you want to serve and the type of transaction that aligns with your values and objectives. By defining your ideal client and transaction, you can ensure that your business activities are aligned with your mission and purpose, and that you are serving the customers who will benefit most from your products or services (N. Julka, 2020). Fleshing out the core elements of your business is an essential step in creating a strong foundation for your organization and ensuring that your activities are aligned with your values and objectives. (b) Write the feelings you get when you help people complete transactions. Go into your depths. Helping people complete transactions can be a fulfilling experience that evokes a range of emotions. Here are some feelings that one might experience when helping others complete transactions. Satisfaction: When you help someone complete a transaction, you may feel a sense

of satisfaction knowing that you have helped them achieve their goal. This can be especially true if the transaction is something that is important to the person, such as buying a home or starting a business. Empathy: Helping people complete transactions often involves understanding their needs and concerns. This can require empathy, or the ability to put yourself in someone else's shoes and understand their perspective. When you are able to empathize with someone and help them achieve their goals, it can be a rewarding experience. Gratitude: When you help someone complete a transaction, they may express gratitude for your assistance. This can be a powerful feeling, as it reinforces the idea that your work is making a positive impact on others. Feeling appreciated can also boost your own sense of self-worth and motivation. I suffice to say that "helping people complete transactions" can be a meaningful and rewarding experience that evokes a range of emotions. By understanding the needs and concerns of your customers and working to help them achieve their goals, you can create a positive impact on their lives and feel a sense of fulfillment in your work.

Third step: Take those core elements and test your business. It manifests in some mottos or jargons of the business, code of conduct, and rules that create a certain mindset, culture, guideline, and orientation in business. When taking the core elements of your business and testing them, it manifests in various ways that shape the mindset, culture, guidelines, and orientation of your business. This can be seen through mottos or jargons of the business, a code of conduct, and rules that define the organization's values and principles (C. Forsey, 2023). These elements serve as a compass, guiding the actions and decisions of individuals within the organization, and creating a cohesive and aligned approach to conducting business (P.F. Drucker, 1994).

By formulating mottos or jargons, businesses can encapsulate their core values and mission in a concise and

memorable way. These phrases can serve as rallying cries, reminding employees of the organization's purpose, and motivating them to work towards its goals. Additionally, a code of conduct outlines the expected behavior and ethical standards for employees, providing a framework for decision-making and ensuring that actions align with the organization's values.

It suffices to say that these mottos suggest that the companies behind them value personal growth, excellence, competitiveness, humility, customer service, and results. By expressing these values in their mottos, these companies are able to communicate their philosophy to their customers and employees in a clear and memorable way.

Regarding the philosophical writings on business philosophy, there are philosophers such as Peter Drucker, Paul R. Lawrence, Jeffrey Klempner, Norman E. Bowie. All of them have contributed ideas and writings in business philosophy and business ethics. Their writings shed light on problematic issues in business as well as in business ethics. Examples of business philosophy can also be seen at the retail business like Alfamart, Indomaret, Toyota, Honda, Farmers Market, Lotte Mart, and so on.

Role of the Business Philosophy in the World of Business

A business philosophy is a set of principles and beliefs that a company uses to decide how to handle different areas of operation. It outlines the business's purpose and goals and could also list specific values that are important to the employees and executives (Indeed Editorial Team, 2022; L. Smith-Petta, 2021). A business philosophy can become personal and company culture at the same time. It contains conceptual principles, certain mindsets, basic spirit, and core values that can be lived by. The aim of philosophy in business is to understand the rules that define a business arena to grasp how business is possible

from an ethical perspective. Hence business activities can be justified as good or bad.

A business philosophy is important because it defines why a company is doing things and it can be used to justify business activities as good or bad (Cf. Indeed Editorial Team, 2022; MasterClass, 2022). It provides a set of guiding principles that a business strives to reach its ultimate goal. It encompasses the business's values, grounding it through ups and downs. A business philosophy can also serve as a mission statement or code of ethics that employees and leaders follow when doing business.

A set of conceptual principles are designed to govern work, the mission statement about why we work, code of ethics that underlines the company's core values in doing work. Those conceptual principles manifest in the mindset and business activities done by workers and stakeholders of the company. A business philosophy should align with the brand's personality, mission, and vision, and underscore the actions, decisions, and culture within the business.

To create a business philosophy, a company can review its mission statement, code of ethics, and values that are important to the organization as a whole. The company can also build two foundational pieces of the company mindset, the mission statement and vision statement, and work the philosophy from there. A company philosophy should be motivational, action-oriented, and applicable across all company activities and departments. After composing the philosophy, the next step is clearly communicating that message to employees.

Sampson Quain (2019) writes an article titled "Examples of Corporate Philosophy". According to him, corporate philosophy can help the prospects of business; and customers understand the purpose, goals, and intention of your organization, which can build trust and brand loyalty. Having a clear corporate philosophy can benefit a business in several

ways. Firstly, it builds trust and brand loyalty. A well-defined corporate philosophy can help customers understand the purpose, goals, and intentions of an organization. This can build trust and brand loyalty since customers are more likely to do business with companies that share their values. Secondly, it attracts and retains employees. A strong corporate philosophy can also attract and retain employees who share the same values. This can lead to a more engaged and motivated workforce, which can improve productivity and performance. Thirdly, it provides a framework for decision-making. A corporate philosophy can provide a framework for decision-making, helping companies make ethical and responsible choices that align with their values.

A corporate philosophy can also help companies differentiate themselves from their competitors. By communicating their values and beliefs, companies can create a unique brand identity that sets them apart in the marketplace. Having a clear and well-defined corporate philosophy can be a valuable asset for businesses of all sizes. It is building trust and loyalty with customers, attract and retain employees, and provide a framework for decision-making that aligns with the company's values and goals.

A business philosophy can have a significant impact on company culture. A business philosophy serves as the foundation for the company's culture. It sets the tone for how employees should act and behave within the organization. It provides a framework for decision-making and guides employees in their daily work. It outlines the values and beliefs that are important to the company. When these values are integrated into the philosophy, they become part of the company culture. This helps create a shared sense of purpose and identity among employees.

A positive company culture, shaped by a clear business philosophy, can attract and retain top talent. Employees are

drawn to organizations that align with their own values and beliefs. A strong company culture can also contribute to employee loyalty and reduce turnover (Cf. E. Tarver, 2023). A strong company culture contributes to employee retention. In alignment with values, employees are drawn to organizations that align with their own values and beliefs. When a company has a positive culture that reflects its values, employees feel a sense of purpose and connection, which increases their job satisfaction and likelihood of staying (T. Miller, 2022; K. Kerl, 2019). In employee loyalty, a strong company culture fosters a sense of loyalty among employees. When employees feel valued, supported, and engaged in their work environment, they are more likely to stay with the company for the long term. This loyalty reduces turnover and the costs associated with hiring and training new employees (J. Randall, 2022).

A business philosophy that emphasizes collaboration and teamwork can foster a culture of cooperation. When employees share a common set of principles and beliefs, they are more likely to work together towards common goals. This can lead to improved communication, innovation, and problem-solving within the organization. According to Harvard Business Review written by Lynda Gratton and Tamara J. Erickson (2007), a team's success or failure at collaborating reflects the philosophy of top executives in the organization.

The benefits of a collaborative culture are: (1) improving communication, (2) increasing productivity, and (3) enhancing trust and communication. When employees work together towards common goals, they are more likely to communicate effectively and share ideas. This can lead to improved problem-solving and innovation within the organization. A collaborative culture can also lead to increased productivity, as employees are more likely to work together efficiently and effectively. When employees share a common set of principles and beliefs, they are more likely to trust and cooperate with each other. This can lead to a more positive and supportive work environment. In

other words, a business philosophy that emphasizes collaboration and teamwork can have a significant impact on the success of an organization. By fostering a culture of cooperation, companies can improve communication, productivity, and trust within their workforce.

A business philosophy provides a framework for decision-making within the organization. By means of it the employees make choices that align with the company's values and long-term goals. This consistency in decision-making will contribute to the overall success and sustainability of the business.

Company culture, influenced by the business philosophy, shapes how the organization is perceived by external stakeholders such as customers, clients, and investors. A positive and values-driven culture can enhance the company's reputation and attract business opportunities

A well-defined business philosophy influences the behavior and attitudes of employees. It provides a common understanding of what is expected and encourages employees to align their actions with the company's values. This will foster a positive and cohesive work environment.

A strong business philosophy can enhance employee engagement. When employees feel connected to the company's purpose and values, they are more likely to be motivated and committed to their work. This can lead to higher levels of productivity and job satisfaction. A business philosophy that promotes honesty, integrity, and transparency can help build trust among employees. When employees trust their leaders and feel that they are working in an ethical and transparent environment, they are more likely to be engaged and committed to the organization.

It suffices to say that the role of business philosophy sets the tone for action, defines values and beliefs, shapes behavior

and attitudes, and drives employee engagement. It attracts and retains talent, promotes collaboration and teamwork, builds trust and transparency. Business philosophy also shapes external perception, and guides decision-making. A well-defined and communicated business philosophy can have a positive and lasting impact on the overall success of a company.

CHAPTER TWO BUSINESS ETHICS

Sense of Business Ethics

Business Ethics is understood as moral principles, standards that guide behavior in the world of business. Business ethics relates to rules, moral standards, and principles to what is right or wrong in specific situations (Cf. O.C. Ferrell, & J. Fraedrich, 2019). In other words, it is an application of general ethical rules to business behavior and activities.

Business ethics is a set of moral principles and standards that guide behavior in the business world. It is an application of general ethical rules to business behavior and activities (A. Twin, 2023). Business ethics is important because it helps to establish trust and credibility with customers, employees, and other stakeholders. It also helps to promote integrity and accountability within organizations. Business ethics can be broken down into two dimensions. They are normative and descriptive. Normative business ethics refers to the principles and values that should guide behavior in the business world; while descriptive business ethics refers to the study of how people actually behave in business situations. Business ethics is relevant to all aspects of business conduct and is applicable to individuals and entire organizations. It covers a wide range of topics, including corporate governance, insider trading, bribery, discrimination, social responsibility, and fiduciary responsibilities (A. Twin, 2023). Business ethics is important because it helps to ensure that businesses operate in a fair and ethical manner and that they are accountable for their actions. It also helps to promote a level playing field for all businesses, regardless of their size or resources.

Business ethics is not just about following the law, but about doing what is right and ethical. While the law provides a basic guideline for business ethics, it is not always sufficient. Business ethics can help to fill in the gaps and provide a more comprehensive framework for ethical decision-making. It also helps to promote a culture of ethical behavior within organizations, which can lead to better outcomes for all stakeholders (K. Shroeder, 2021).

Business ethics consists of business rules by which business activities are justified regarding the effects of products and services in relation to stakeholders. Ethical standards in business ethics cannot be separated from values in business and industry. Business ethics is a set of moral principles and standards that guide behavior in the business world. It is a set of rules by which business activities are justified regarding the effects of products and services in relation to stakeholders. Ethical standards in business ethics cannot be separated from values in business and industry. Business ethics is a set of moral principles and standards that guide behavior in the business world.

This business philosophy is important because it helps to establish trust and credibility with customers, employees, and other stakeholders. Business ethics covers a wide range of topics and is relevant to all aspects of business conduct. It is not just about following the law, but about doing what is right and ethical. By promoting a culture of ethical behavior within organizations, business ethics can help to ensure that businesses operate in a fair and ethical manner and that they are accountable for their actions

Business ethics focuses on what constitutes right or wrong behavior and good or bad behavior in the world of business. Corporate business executives have a responsibility to their shareholders and employees to make decisions that will help their business make a profit. In doing so, however,

businesspeople also have a responsibility to the public and themselves to maintain ethical principles.

Business ethics is a concept that refers to conducting all aspects of business and dealing with all stakeholders in an ethical manner. According to Peter Pratley, business ethics has two-fold objectives. Firstly, it evaluates human practices by calling upon moral standards. Secondly, it may give prescription advice on how to act morally in a specific kind of situation (Cf. M. Zheng, 2015).

Business ethics is important because it helps to establish trust and credibility with customers, employees, and other stakeholders. It also helps to promote integrity and accountability within organizations. Compliance of business ethics can function as living marketing and branding of the company.

Business ethics, therefore, is relevant to all aspects of business conduct and is applicable to individuals and entire organizations. It covers a wide range of topics such as insider trading, bribery, social responsibility, and fiduciary transparency responsibilities (Cf. S. Manelkar, 2023). Business ethics is important because it helps to ensure that businesses operate in a fair and ethical manner, and that they are accountable for their actions. It also helps to promote a level playing field for all businesses, regardless of their size or resources.

Business Ethics means conducting all aspects of business and dealing with all stakeholders in an ethical manner. According to Peter Pratley (1997), business ethics has a two-fold objective. It evaluates human practices by calling upon moral standards. Secondly, it also may give prescription advice on how to act morally in a specific kind of situation.

Those two-fold objectives are to evaluate human practices by calling upon moral standards and to give

prescription advice on how to act morally in a specific kind of situation. Business ethics is relevant to all aspects of business conduct. It is applicable to individuals and entire organizations. Such a business ethics is important because it helps to ensure that businesses operate in a fair and ethical manner and that they are accountable for their actions. By promoting a culture of ethical behavior within organizations, business ethics can help to ensure that businesses operate in a fair and ethical manner. Thus, they are accountable for their actions.

Business Ethics and Its Primacy in Business

Business ethics is a field that focuses on the ethical dimensions of business activities, including the exchange of goods and services and trading. It is concerned with the principles and values that guide ethical conduct in business and the development of frameworks and theories that can guide corporate behavior (T. Donaldson and D.C. Robertson, 2019; J. Moriarty, 2021). It emphasizes the importance of ethical conduct in all aspects of business.

Business Ethics recognizes the primacy of ethics in guiding decision-making and behavior. It encompasses principles such as honesty, integrity, fairness, and responsibility. Business ethics is concerned with the impact of business activities on stakeholders and promotes the development of frameworks and theories that guide ethical behavior in organizations. In this sense utilitarianism is suitable in certain business activities. By prioritizing ethics, businesses can build trust, foster strong relationships with stakeholders, and differentiate themselves in the marketplace. Business ethics is the set of standards for morally right and wrong conduct in business (J.N.N. Ugoani, 2023). Business ethics is rooted in the belief that ethical conduct is essential for the long-term success and sustainability of businesses. It is rooted in the belief that

ethical conduct is essential for the long-term success and sustainability of businesses.

There are several reasons why business ethics are important for success in modern business (A. Twin, 2023; www.investopedia.com). Firstly, the defined ethics programs establish a code of conduct that drives employee behavior, from executives to middle management to the newest and youngest employees. When all employees make ethical decisions, the company establishes a reputation for ethical behavior, which can lead to brand recognition and growth (A. Twin, 2023). Secondly, corporations establish business ethics to promote integrity among their employees and gain trust from key stakeholders, such as investors and consumers. Ethical behavior includes honesty, fairness, integrity, and understanding, and it positively impacts a business's financial performance (S. Paek, 2023). Business ethics is an essential skill for today's business professionals, who must understand the importance of ethical behavior in building trust with customers and avoiding legal liability and reputational damage

Establishing an ethical culture starts with company leadership and involves ongoing emphasis that ethical standards are respected. Companies can encourage an ethical workplace culture by establishing a company-wide code of ethics, hiring employees with high integrity and honesty, and providing training and support for ethical decision-making (Indeed Editorial Team, 2023). While corporate ethics programs have become common, the quality varies, and companies must ensure that their ethics programs are well-implemented to achieve their desired outcomes.

Ethical conduct in business is guided by principles such as honesty, integrity, fairness, and responsibility. These principles serve as a moral compass for businesses and individuals, shaping their behavior and decision-making processes.

Honesty, for instance, is a fundamental ethical principle that requires businesses to be truthful and transparent in their dealings with stakeholders. Communicating company's core values are very important (Firstup, 2023). This includes providing accurate information, avoiding deception, and being open about any conflicts of interest. Integrity, on the other hand, entails adhering to a set of moral and ethical principles, even when faced with difficult choices or temptations. It involves acting in a manner consistent with one's values and being accountable for one's actions.

Businesses should be truthful and transparent in their communications, dealings, and reporting. Transparency and honesty are important for businesses in their communications, dealings, and reporting. Transparency creates trust between employers and employees, helps improve morale, and lowers job-related stress (Glassdoor Team,2021). When companies are transparent, they are open and honest about their operations, financial statements, and strategies. This can help investors make informed decisions and avoid risky investments (Ben Mclure, 2021).

Transparency also encourages better communication throughout the organization, which can lead to better decision-making and problem-solving. Transparency is not just important for investors and employees, but also for customers. Companies need to design products and services with transparency and data privacy in mind. They must provide customers with appropriate value in exchange for data, educate them about how it is collected, and allow them to have control over it (T. Morey, T.T. Forbath and A. Shoop, 2015).

Transparency and accountability in business are some of the best ways to strengthen the relationship between the organization and the people who work there. Organizations can reap rewards from being transparent. Nine out of 10 people said a business can regain its trust if it admits to a mistake and is

transparent about the steps it will take to resolve the issue. Transparency is crucial for businesses to build trust with their stakeholders, improve communication, and make informed decisions.

Fairness is another crucial ethical principle that requires businesses to treat all individuals and groups equitably and without any discrimination. This means providing equal opportunities, fair compensation, and unbiased treatment to employees, customers, suppliers, and other stakeholders. Concerning fair compensation, we can take an example of the Indonesian President Jokowi promoting the “profit compensation” (*ganti untung*) in the land liberation for public facilities. Responsibility is also a key principle that emphasizes the obligation of businesses to consider the impact of their actions on society and the environment (A. Twin, 2023). It involves taking proactive steps to minimize harm, promote sustainability, and contribute positively to the well-being of communities.

By adhering to these ethical principles, businesses can build trust, maintain a positive reputation, and at the same time foster long-term relationships with stakeholders. Ethical conduct not only benefits the immediate success of a business but also contributes to its long-term sustainability. It helps businesses avoid legal and financial risks. It attracts and retains talented employees, and gain the loyalty and support of customers. Thus, ethical behavior in business is not only the right thing to do, but it is also a strategic advantage that leads to lasting success. These principles are meant to guide the decisions and actions of businesses, ensuring that they operate in an ethical manner.

Ethical principles are essential for guiding the decisions and actions of businesses, ensuring that they operate in an ethical manner. These principles serve as a moral compass, providing a framework for businesses to uphold integrity,

fairness, and responsibility in their operations.

In fairness, businesses should treat all individuals and stakeholders fairly, without discrimination or bias (M. Flores, 2021). Treating all individuals and stakeholders fairly, without discrimination, is a fundamental principle that businesses should uphold. Discrimination can take many forms, including race, gender, age, religion, and sexual orientation (www.coursehero.com). To promote diversity, equity, and inclusion in the workplace, employers should encourage every employee to review, question, and analyze their own personal biases. This can help create a more inclusive and welcoming environment for all employees. Employers should also be held accountable for discrimination in the workplace. Our enforcement mechanisms should be restructured to rebalance the power disparities and place greater responsibility on entities better situated to address discrimination in the workplace (J. R. Yang and J. Liu, 2021). When companies set up transparency and accountability structures, such as collecting and tracking data, they can better identify and address disparities and bias.

Treating individuals and stakeholders fairly is not just a moral obligation but also a legal one. The International Labor Organization (ILO) has always promoted the principle of equality of opportunity and treatment in the world of work. The United Nations has also recognized the corporate responsibility to respect human rights (United Nations, 2012).

In Leadership, business leaders should set a positive example and inspire ethical behavior within the organization. Business leaders play a crucial role in shaping the culture and values of an organization. By setting a positive example and inspiring ethical behavior, they create a foundation for a strong and ethical workplace. Business leaders set a positive example and inspiring ethical behavior within the organization. They run the company through “leading by example”. Business leaders

who demonstrate ethical behavior set the tone for the entire organization. When leaders consistently act with integrity, honesty, and fairness, it sends a powerful message to employees that these values are important and expected. By modeling ethical behavior in their own actions and decision-making, leaders create a culture of trust and respect. Employees are more likely to follow suit and make ethical choices when they see their leaders embodying those values. For instance, leaders can engage in good communication, remain transparent in all business dealings, and never lie or mislead others for the benefit of the company or themselves (K. Kuligouski, 2023).

When leaders lead by example, they inspire their employees to do the same. They foster a positive and ethical work environment. Accordingly, the leaders present Inspiring Ethical Behavior. Business leaders have the opportunity to inspire and motivate their employees to act ethically. By clearly communicating the organization's values and expectations, leaders can create a shared sense of purpose and commitment to ethical behavior. They can provide guidance and support to employees, helping them navigate ethical dilemmas and make principled decisions. Ethical leaders also encourage open dialogue and create a safe space for employees to raise concerns or report unethical behavior without fear of retaliation. When leaders prioritize ethics and make it a core part of the organizational culture, employees are more likely to internalize those values and make ethical choices in their day-to-day work. For example, leaders can prioritize customer satisfaction and train their team to always do what's right for the customer, no matter what (B. Farmilou, 2022).

By inspiring ethical behavior, leaders foster a sense of integrity and accountability throughout the organization. Business leaders have a responsibility to set a positive example and inspire ethical behavior within the organization. By leading with examples and demonstrating ethical behavior, they create a culture of trust and respect. By inspiring and motivating

employees to act ethically, leaders foster a sense of integrity and accountability. When business leaders prioritize ethics, it not only benefits the organization but also contributes to a more ethical and sustainable business environment as a whole.

In integrity, businesses should uphold high moral and ethical standards, acting with integrity in all aspects of their operations. Integrity is a fundamental aspect of business ethics that involves upholding high moral and ethical standards in all aspects of an organization's operations. Integrity is essential for building trust with customers, employees, and the general public. When businesses act with integrity, they demonstrate a commitment to ethical behavior that goes beyond legal requirements. This commitment to doing the right thing, even when it is not required, helps to establish a positive reputation and build trust with stakeholders (Patricia Lotich, 2019). For example, businesses can demonstrate integrity by providing value to customers, being transparent in their operations, and owning up to mistakes when they occur. When businesses prioritize integrity, they create a culture of trust and respect that can lead to long-term success.

Integrity is also important for defining an organization's values and guiding principles. When businesses prioritize integrity, they establish a set of core values and ethical principles that guide decision-making and behavior at all levels of the organization. This helps to create a shared sense of purpose and commitment to ethical behavior among employees (Lynn S. Paine, 1994). For example, businesses can define their guiding values and aspirations, and use them to shape the design of organizational systems and decision-making processes. When businesses prioritize integrity, they create a culture of trust and respect that can lead to long-term success.

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principles that guide decision-making and behavior at all levels of the organization. This helps to create a shared sense of purpose and commitment to ethical behavior among employees. For example, businesses can define their guiding values and aspirations, and use them to shape the design of organizational systems and decision-making processes. When businesses prioritize integrity in this way, they create a culture of accountability and responsibility that can help to prevent unethical behavior (L.S. Paine, 1994).

Integrity is important for fostering a positive work environment. When businesses prioritize integrity, they create a workplace culture that values honesty, respect, and ethical behavior. This can lead to increased employee satisfaction, engagement, and productivity. Integrity is important for fostering a positive work environment. When businesses prioritize integrity, they create a workplace culture that values honesty, respect, and ethical behavior. This can lead to increased employee satisfaction, engagement, and productivity (The Michael Page Team, 2021). For example, businesses can encourage employees to behave ethically by providing guidance and support, creating a safe space for reporting unethical behavior, and recognizing and rewarding ethical behavior when it occurs (E.Perry, 2022).

When businesses prioritize integrity in this way, they create a culture of integrity that can help to prevent unethical behavior and promote a positive work environment. Maintaining high moral and ethical standards in every facet of an organization's operations constitutes, needless to say, integrity, a fundamental component of business ethics. When businesses prioritize integrity, they build trust with stakeholders, define their guiding values and principles, and foster a positive work environment. The businesses that prioritize integrity are more likely to succeed in the long term by creating a culture of accountability, responsibility, and ethical behavior.

In compassion, businesses should demonstrate empathy and compassion towards employees, customers, and the community. Businesses should demonstrate empathy and compassion towards employees, customers, and the community. Compassion in the workplace can improve employee well-being and job satisfaction. When businesses demonstrate empathy and care toward their employees, it creates a positive work environment that fosters engagement and motivation (M.R. Choudhury, 2019). For example, businesses can show compassion by providing support and resources to employees who are struggling, recognizing and rewarding good work, and creating a culture of respect and kindness. When businesses prioritize compassion in this way, they create a culture of well-being that can lead to increased productivity and job satisfaction.

Compassion is also important for building customer loyalty and trust. When businesses demonstrate empathy and care towards their customers, it creates a positive customer experience that can lead to increased loyalty and repeat business (H.S. Lonczak, 2019). For example, businesses can show compassion by listening to customer feedback, addressing customer concerns in a timely and respectful manner, and going above and beyond to provide excellent customer service. When businesses prioritize compassion in this way, they create a culture of trust and respect that can lead to long-term success.

Compassion is necessary for contributing to the community and creating a positive social impact. When businesses demonstrate empathy and care towards the community, it creates a positive reputation and can lead to increased support and goodwill from stakeholders (Marquette University Business, 2022). For example, businesses can show compassion by supporting local charities and causes, volunteering in the community, and creating products and services that have a positive social impact. When businesses prioritize compassion in this way, they create a culture of social

responsibility that can lead to a more sustainable and ethical business environment. The compassion is a critical aspect of business ethics that involves demonstrating empathy and care towards employees, customers, and the community. When businesses prioritize compassion, they can improve employee well-being, build customer loyalty, and contribute to the community. Businesses that prioritize compassion are more likely to succeed in the long term by creating a culture of respect, kindness, and social responsibility.

Concerning respect, businesses should respect the rights, dignity, and diversity of individuals and stakeholders. Respecting the rights, dignity, and diversity of individuals and stakeholders is a crucial aspect of business ethics. Respecting the rights of individuals is a fundamental ethical principle that businesses should uphold. This includes recognizing and upholding the basic human rights of employees, customers, and other stakeholders. Businesses have a responsibility to ensure that their operations do not infringe upon human rights and to address any human rights violations that may occur (United Nations, 2012). For example, businesses can establish policies and procedures that promote equal opportunities, fair treatment, and non-discrimination in the workplace. By respecting human rights, businesses contribute to a more just and equitable society.

Respect for diversity is essential for creating an inclusive and equitable workplace. Businesses should value and embrace the diversity of their employees and stakeholders, including differences in race, gender, ethnicity, religion, sexual orientation, and more. By fostering an inclusive environment, businesses can benefit from diverse perspectives, ideas, and experiences, leading to innovation and better decision-making (L.S. Pane, 1994). For example, businesses can implement diversity and inclusion programs, provide training on unconscious bias, and ensure equal opportunities for career

advancement. When businesses respect diversity, they create a culture of respect and appreciation for all individuals.

Respect is crucial for building trust and maintaining a positive reputation. When businesses demonstrate respect towards their employees, customers, and the community, it creates a sense of trust and loyalty. Customers are more likely to support businesses that treat them with respect and dignity, while employees are more likely to be engaged and committed to their work (P. Lotich, 2019; J. Herrity, 2023). For example, businesses can prioritize customer satisfaction, listen to and address customer concerns, and treat employees with fairness and respect.

When businesses prioritize respect, they build a positive reputation and establish long-term relationships with stakeholders.

Respecting the rights, dignity, and diversity of individuals and stakeholders is a vital aspect of business ethics. By promoting human rights, fostering inclusion and diversity, and building trust and reputation, businesses contribute to a more just and equitable society. Businesses that prioritize respect are more likely to succeed in the long term by creating a culture of fairness, inclusivity, and trust.

In responsibility, businesses should take responsibility for their actions, including social and environmental impacts. Corporate social responsibility (CSR) is the idea that businesses should take responsibility for their actions, including social and environmental impacts. CSR benefits society and the environment while lessening negative impacts on them (A. Ganti, 2023). In the past, businesses were criticized for not considering society as a stakeholder, but more business leaders now recognize that they have a social responsibility to do what is best for the people, the planet, and society at large (T. Stobierski, 2021). There are several types of CSR, including environmental responsibility, which refers to the belief that

organizations should behave in as environmentally friendly a way as possible. Economic responsibility is the practice of a firm backing all of its financial decisions in its commitment to do good in the areas listed above.

Socially responsible companies should adopt policies that promote the well-being of society and the environment while lessening negative impacts on them (A. Ganti, 2023). Consumers are increasingly looking to buy goods and services from socially responsible companies, which can have a positive impact on their bottom line. CSR initiatives can also benefit companies' recruiting, employee engagement, and consumer marketing efforts (H. Durbin, 2023). Any business can prioritize social impact by donating its product to those in need, fundraising for a worthy cause, or starting a social good initiative.

Businesses can practice this social responsibility by donating money, products, or services to social causes and nonprofits (N. Reckmann, 2023). Larger companies tend to have plentiful resources that can benefit charities and local community programs, but even small businesses can make a difference. Being responsible also means being sustainable, and applying sustainable business practices not only has a positive social and environmental impact but also makes good business sense (Cf. M.E. Silva, M.D. Figueiredo, 2020). CSR allows businesses large and small to enact positive change, and when companies choose to do what is right not only for their bottom line but also to build customer trust, consumers feel that they are doing their part (Digital Marketing Institute, 2022). CSR is an important concept that benefits society and the environment while lessening negative impacts on them. Businesses should adopt policies that promote the well-being of society and the environment while lessening negative impacts on them. CSR initiatives can also benefit companies' recruiting, employee engagement, and consumer marketing efforts. Any business can prioritize social impact by donating its product to those in need, fundraising for a worthy cause, or starting a social good

initiative. Being responsible also means being sustainable, and applying sustainable business practices not only has a positive social and environmental impact but also makes good business sense.

Concerning accountability, businesses should be accountable for their decisions and actions, taking ownership of their responsibilities. Accountability is the concept that businesses should be responsible for their decisions and actions, taking ownership of their responsibilities. It is an assurance that an individual or organization is evaluated on its performance or behavior related to something for which it is responsible (A. Zola, 2023).

In the corporate world, accountability extends to shareholders, employees, and the wider community in which a company operates (W. Kenton, 2022). Corporate accountability involves being answerable to an organization's stakeholders for all actions and results. The importance of accountability in businesses is as follows;

Accountability promotes honest and ethical conduct towards others. When businesses are accountable for their actions, they are more likely to act with integrity and adhere to ethical standards. This builds trust among stakeholders and enhances the reputation of the company. Accountability ensures that businesses are transparent and allow others to observe and evaluate their performance.

In relation to stakeholder engagement, accountability extends beyond financial performance and includes non-financial areas such as social responsibility, sustainability, and corporate governance (J. Chen, 2022). Businesses have a responsibility to be accountable to their employees, community members, and other stakeholders. This means considering the impact of their decisions on these stakeholders and addressing their concerns. By being accountable, businesses can foster

stronger relationships with their stakeholders and create a positive impact on society.

Concerning performance improvement, accountability drives performance improvement. When businesses take ownership of their responsibilities, they are more likely to identify areas for improvement and take necessary actions to address them. Accountability encourages businesses to set clear goals, measure their progress, and make adjustments as needed (H. Amin, 2022). It creates a culture of continuous improvement and drives innovation within the organization. In relation to legal compliance, accountability ensures that businesses comply with legal and regulatory requirements. By being accountable for their actions, businesses are more likely to operate within the boundaries of the law and fulfill their legal obligations. This helps to protect the interests of stakeholders and prevents legal and reputational risks.

Accountability is very important for building trust and maintaining a positive reputation. When businesses take responsibility for their decisions and actions, they demonstrate their commitment to doing what is right. This builds trust among customers, employees, investors, and the wider community. A strong reputation for accountability can attract customers, investors, and top talent, giving businesses a competitive advantage. Accountability is important for businesses as it promotes ethical conduct, engages stakeholders, drives performance improvement, ensures legal compliance, and builds trust and reputation. By taking ownership of their responsibilities, businesses can create a positive impact on society and enhance their long-term success.

In trustworthiness, businesses should build and maintain trust with stakeholders through reliable and ethical behavior. Trustworthiness is a crucial aspect of business relationships that can determine the success of business development (E. Syla, 2022). Building and maintaining trust with stakeholders is

essential for businesses to achieve their goals and objectives (B. Kitch, 2023). Trust can be established through reliable and ethical behavior, which can lead to cooperation, shared information, and active participation in meetings and creative sessions. In this response, we will discuss the importance of trustworthiness in business relationships and provide tips on how businesses can build and maintain trust with stakeholders.

One way businesses can build trust with stakeholders is by being clear in their message and creating messages that are easy to understand. Clarity is the first component of trust, and people like to engage with things when they understand them. Businesses should also be transparent in their operations and share information and motives with stakeholders (J. Iwasaki and D. Konigsburg, 2023). Transparency can help stakeholders understand the company's intentions and believe in its capabilities, leading to greater stakeholder engagement.

Businesses can build trust with stakeholders is by being clear in their message and creating messages that are easy to understand. Clarity is the first component of trust, and people like to engage with things when they understand them. Businesses should also be transparent in their operations and share information and motives with stakeholders.

Another way to build trust with stakeholders is by treating employees well and engaging in ethical business practices (T. Ryan, 2022). Ethical behavior can help businesses establish a reputation for integrity and build trust with stakeholders. Businesses should prioritize data protection and cybersecurity to protect stakeholders' information and prevent data breaches. To maintain trust with stakeholders, businesses should consistently deliver on promises made and reliably meet capability expectations. Businesses should also display humanity in caring for the experience and well-being of others. By demonstrating a high degree of competence and the right intent, businesses can build and nurture trust with stakeholders.

Trustworthiness is a vital aspect of business relationships that can determine the success of business development. Businesses can build and maintain trust with stakeholders through reliable and ethical behavior, transparency, clarity, and ethical business practices. By prioritizing trust and taking a multi-stakeholder approach to building trust, businesses can create a competitive advantage and achieve their goals and objectives.

Concerning transparency, businesses should be open and transparent in their operations, providing clear and accurate information. Transparency is a critical aspect of business operations that can help to build trust and accountability with stakeholder (M. Kappel, 2019; J. McGuire, 2023). Businesses should be open and honest in their dealings with others, providing clear and accurate information about their operations (Team Ninety, 2023). Transparency can help businesses establish a reputation for integrity and build trust with stakeholders, leading to greater stakeholder engagement.

Transparency helps stakeholders understand the company's intentions and believe in its capabilities, leading to greater stakeholder engagement. Businesses can practice transparency is by sharing information about their operations with stakeholders. This can include information about the company's mission, core values, processes, sourcing, pricing, and performance. By sharing this information, businesses can demonstrate their commitment to transparency and build trust with stakeholders. Additionally, businesses should be open to feedback and criticism from stakeholders and use this feedback to improve their operations.

Another way businesses can practice transparency is by being honest about their challenges and failures. Transparency involves being open and honest about sharing information, even when it is not positive. By acknowledging challenges and failures, businesses can demonstrate their commitment to transparency and build trust with stakeholders. Businesses

should be proactive in addressing issues and taking steps to improve their operations.

Transparency is a crucial aspect of business operations that can help build trust and accountability with stakeholders. Businesses can practice transparency by sharing information about their operations, being open to feedback and criticism, and being honest about their challenges and failures. By prioritizing transparency and taking a multi-stakeholder approach to building trust, businesses can create a competitive advantage and achieve their goals and objectives.

In lawfulness, businesses should comply with applicable laws and regulations, operating within legal boundaries. Compliance with laws and regulations is essential for businesses to avoid legal and financial penalties. Compliance requirements can be internal or external; and they vary depending on the business structure, industry, and location (R. Huisling, S.S. Silbei, 2021)). Internal requirements are for record-keeping purposes, while external requirements involve filing paperwork or paying taxes with state or governments. Businesses must comply with central state, local statutes, and regulations administered by legislative bodies and carried out by regulatory agencies.

There are various laws and government regulations that businesses must comply with, including taxes, employment and labor regulations, workplace anti-discrimination and harassment, antitrust regulations, advertising regulations, email marketing, privacy, licensing and permits, copyrights, patents, and trademarks, accounting and auditing, environmental regulations, securities and exchange commission, and ongoing filing requirements (E. Ames, 2023). The regulations impact the ways in which businesses report income and pay taxes, dispose of their excess materials or waste, and maintain truthfulness in advertisements.

Businesses are prohibited from creating a monopoly with the goal of reducing competition. Compliance with these

regulations is essential for businesses to avoid legal and financial penalties. The antitrust laws, for instance, aim to protect consumers and promote fair competition in the marketplace (Cf. D.A. Valentine, 1999). These laws prevent businesses from engaging in practices that unreasonably restrain competition, such as colluding, merging to form a monopoly, fixing prices, dividing markets, or attempting to rig bids (W. Kenton, 2022). The goal of antitrust laws is to ensure that consumers have access to more choices, low prices, high-quality goods, and innovative products.

By preventing monopolistic behavior, antitrust laws foster a competitive environment that benefits consumers and encourages innovation. Businesses that violate antitrust laws can face severe consequences, including fines, penalties, and legal action (Cf. Cornell Law School, 2022). It is important for businesses to understand and comply with these regulations to avoid legal and financial risks. By adhering to antitrust laws and promoting fair competition, businesses can contribute to a healthy and dynamic marketplace that benefits both consumers and the economy as a whole.

Compliance with laws and regulations is crucial for businesses to operate within legal boundaries. It takes a lot of the guesswork out of managing a business and sets it up for long-term success. Compliance requirements can be overwhelming, but businesses can seek help from business lawyers or advisors to figure out what applies to them (W. Kluwer, 2023). Businesses must research the laws and regulations carefully to avoid penalties and other serious consequences. Compliance with laws and regulations is not only a legal requirement but also an ethical responsibility for businesses to operate with integrity and respect for the law.

In sustainability, businesses should consider the long-term impact of their actions on the environment, society, and future generations. Sustainability is a business approach to

creating long-term value by taking into consideration how a given organization operates in the ecological, social, and economic environments (K. B. Haanaes and N. Olync, 2022). Sustainability focuses on meeting the needs of the present without compromising the ability of future generations to meet their needs. Sustainable businesses consider a wide array of environmental, economic, and social factors when making business decisions.

Sustainability is important for businesses because it can benefit society at large by addressing global challenges, such as climate change, inequality, and poverty. Sustainable business practices can reduce a company's energy costs, carbon footprint, and climate-related business risks (B. Lutkevich, 2023). Similarly, investments in socially responsible and ethical practices might initially cost more money, but lead to enhanced recruitment, branding, and public relations. It finally also increases profitability. Sustainable business practices can also advance corporate profits in the long term. For example, adopting policies that benefit their employees and the community can generate goodwill for a company.

Sustainability in business generally addresses two main categories. First category is the effect business that has on the environment and the effect business has on society. Second category is the sustainable business strategies that are unique to each organization as they tie into larger business goals and organizational values (Cf. N. Chladek, 2019). For example, sustainability in business can mean using sustainable materials in the manufacturing process, optimizing supply chains to reduce greenhouse gas emissions, and ensuring physical waste is disposed of properly and with a smaller carbon footprint. As consumers become more environmentally conscious, more companies and businesses are finding ways to reduce their impacts upon the planet and their community. Sustainable business strategies are unique to each organization as they tie into larger business goals and organizational values. These

principles are meant to guide the decisions and actions of businesses, ensuring that they operate in an ethical manner.

The primacy of ethics in business is based on the understanding that ethical behavior fosters trust and credibility with stakeholders, including customers, employees, and investors. Business ethics is concerned with the impact of business activities on various stakeholders, including employees, customers, suppliers, and the wider community. It recognizes that businesses have a responsibility to consider the social, environmental, and economic consequences of their actions. Business ethics goes beyond legal requirements to encompass what is morally right and just. Ethical behavior in business is not only a moral imperative but also a strategic advantage that can differentiate businesses from their competitors. The symbiotic relationship between normative and empirical approaches in business ethics highlights the importance of combining ethical theory with real-world context.

Business ethics is not a static concept but evolves over time as societal values and expectations change. The primacy of ethics in business reflects the recognition that businesses have a responsibility to operate in a manner that is not only legally compliant but also morally upright, considering the interests of all stakeholders and contributing to the greater good.

These ethical principles provide a foundation for ethical business practices, promoting trust, integrity, and social responsibility. By adhering to these principles, businesses can create a positive and ethical organizational culture, foster strong relationships with stakeholders, and contribute to the overall well-being of society.

Three Models of Management Ethics

The management ethics can be divided in three models. They are immoral management, amoral management, and moral

management (Cf. R.E. Sturm, 2017; M.J. Quade, J.M. Bonner, RL Greenbaum, 2022; A.B. Carroll, 2001).

Immoral management refers to a management approach that lacks ethical principles and is actively opposed to ethical behavior (Cf. M.J. Quade, J.M. Bonner, & R. L. Greenbaum, 2020). In this model, the primary concern is company gains and profits, often at the expense of others and without regard for fairness or justice. Immoral managers may view laws as obstacles to be overcome and may be willing to "cut corners" to achieve their goals (Carroll, A. B. and Michael Meeks, 1999). An example of immoral management could be a company that knowingly engages in fraudulent practices to increase its profits, disregarding the negative impact on stakeholders and society.

Amoral management refers to a management approach that is indifferent to ethical considerations (Cf. M. Caroselli, 2003; L.K. Trevino, & K.A. Nelson, 2003; OpenStax, 2019). Amoral managers do not actively engage in unethical behavior, but they also do not prioritize ethical principles in their decision-making process. Their focus is primarily on achieving business objectives and maximizing profits, without considering the broader impact on society or future generations. An example of amoral management could be a company that complies with legal requirements but does not go beyond the minimum standards to address social or environmental concerns (Cf. LK Trevino & KA Nelson, 2003).

Moral management is an approach that strives to follow ethical principles and values in decision-making. Moral managers consider the impact of their actions on stakeholders, society, and future generations (LK Trevino & KA Nelson, 2003; A. Crane & D. Matten, 2016.) They seek to balance business objectives with ethical standards, fairness, justice, and due process. Moral management involves making decisions that align with ethical norms and values, even if it may not always lead to immediate financial gains (Cf. O. C.Ferrell, J., Fraedrich &

L. Ferrell, 2019; A.B. Carroll & A. K. Buchholtz, 2019). An example of moral management could be a company that actively promotes sustainability practices, invests in employee well-being, and engages in philanthropic activities to benefit the community.

There are other three approaches concerning business ethics: The first is the Rules of Business Approach. This approach focuses on establishing clear rules and guidelines for ethical behavior in business. It emphasizes the importance of following legal and regulatory requirements, as well as industry standards and best practices (Indeed Editorial Team, 2023). The second is the Moral Standard Approach. This approach is applied to business policies, institutions, and behavior. This approach involves applying moral principles and values to business decisions and actions. It considers the ethical implications of business practices and seeks to align them with broader moral standards. The third is the Practices and Ethical Implications Approach. This approach examines the specific practices and actions within the business context and evaluates their ethical implications. It involves considering factors such as fairness, trust, responsibility, and integrity.

3 Cs in Business Ethics

Ethical judgment of business can be undertaken from three perspectives. They are compliance, contribution, and consequences of business activities. These perspectives can be elaborated as follows:

- 1. Compliance:** Compliance refers to the company's practices in implementing laws, principles of morality, and the policies of the company (A. Stark, 1993; Walmart Inc, 2023). It involves adhering to legal and regulatory requirements, as well as industry standards and best practices. By ensuring compliance, businesses demonstrate their

commitment to ethical behavior and uphold the rules and principles that govern their operations.

- 2. Contribution:** Businesses have the ability to make contributions to society through their products, services, and overall impact (M. Horton, 2022). This perspective recognizes that businesses can go beyond profit-making and actively contribute to the well-being of society. Contributions can take various forms, such as producing high-quality products and services, creating employment opportunities, engaging in activities that benefit the community, and promoting a positive quality of work life for employees (C. Martinez, A. G. Skeet, P.M. Sassia, 2021). By focusing on contribution, businesses can align their actions with societal needs and values.
- 3. Consequences of Business Activity:** This perspective acknowledges that business activities have consequences that can impact stakeholders, both within and outside the organization (K. Shroeder, 2021). Businesses have a responsibility to consider the ethical implications of their actions and make decisions that prioritize the well-being of stakeholders, including shareholders, customers, employees, and the environment. Positive consequences of ethical business activity can include a good public image, sound business practices, and a positive reputation for products and services. By considering these three perspectives, businesses can evaluate their ethical judgment and decision-making processes. This holistic approach allows them to navigate the complex landscape of business ethics and ensure that their actions align with moral principles, contribute to society, and have positive consequences for stakeholders.

Utilitarian Ethics in Business

Utilitarian ethics is a moral principle that focuses on the greatest good for the greatest number of people (Studymoose, 2016). The most important is the result as the standard to justify which one is good or bad, which one should be done or which one should be avoided. In business, utilitarianism can be applied to decision-making processes to ensure that the outcome benefits the most people possible (Academic Writers Bureau, 2016). Utilitarianism is a consequentialist theory that assesses the morality of an action based on its outcome. It does not take into account on the process. In business, utilitarianism can be used to make decisions that benefit the most people possible by consideration of profit and loss. Utilitarianism is a moral theory that can be applied to decision-making processes in business to ensure that the outcome benefits the most people possible. This means that businesses can use utilitarianism to evaluate the impact of a decision on different stakeholders, society as a whole, the environment, future generations, employees, and customers. Utilitarianism can also be used to evaluate the long-term impact of a decision and ensure that it is sustainable. By focusing on the outcomes of a decision, rather than the decision-making process itself, businesses can make decisions that have the greatest positive impact on the most people. Utilitarianism can also help businesses balance the principles of pleasure and pain and how they can influence the performance of their employees. For example, a business may decide to increase the wages and benefits of their employees if it improves their well-being or promotes their happiness. Utilitarianism can also help businesses make decisions that benefit society as a whole, rather than just the company or its stakeholders. By applying utilitarianism in business, companies can change people's lives in many ways and make the world a better place.

Utilitarianism is focused on the outcomes of actions, rather than the actions themselves (Prasanna, 2023). In business, this means that the focus should be on the results of a

decision, rather than the decision-making process itself. Utilitarianism can be used to evaluate the impact of a decision on different stakeholders, society as a whole, the environment, future generations, employees, and customers. By focusing on the outcomes of a decision, businesses can make decisions that have the greatest positive impact on the most people. Utilitarianism can also be used to evaluate the long-term impact of a decision and ensure that it is sustainable. For example, a business may decide to invest in renewable energy sources to reduce its carbon footprint and benefit the environment in the long run. Utilitarianism can also help businesses balance the principles of pleasure and pain and how they can influence the performance of their employees. By focusing on the outcomes of a decision, businesses can make decisions that benefit society as a whole, rather than just the company or its stakeholders. Utilitarianism can help businesses make decisions that are ethical, sustainable, and beneficial for everyone involved.

One of the challenges of utilitarianism is determining what is considered the greatest good. In business, this can be difficult because different stakeholders may have different ideas about what is best for the company. For example, a business may decide to cut costs by laying off employees to increase profits, but this decision may negatively impact the employees and their families. On the other hand, the business may decide to keep all employees and reduce profits, which may negatively impact the shareholders. In this case, utilitarianism can be used to evaluate the consequences of each decision and determine which decision will have the greatest positive impact on the most people. Utilitarianism can help businesses balance the interests of different stakeholders and make decisions that are ethical, sustainable, and beneficial for everyone involved. By evaluating the consequences of a decision before it is made, businesses can make decisions that have the greatest positive impact on the most people.

Ethics of Duty in Business

Ethics of Duty in Business refers to the principles and guidelines that govern ethical behavior in the business context. It involves making decisions and taking actions that are morally right and responsible. Ethics in business play a crucial role in regulating the behavior of individuals and organizations (IvyPanda, 2023). It provides guidelines for people to make ethical decisions and avoid mistakes. By adhering to ethical principles, businesses can maintain trust, integrity, and social responsibility (IndeedEditorialteam, 2023).

One of the key ethical principles in business is honesty duty. Being honest in business dealings promotes transparency and trustworthiness. It involves providing accurate information, being truthful, and avoiding deception or fraud. Being honest in business dealings involves providing accurate information, being truthful, and avoiding deception or fraud. Honesty is essential for building and maintaining trust with stakeholders, including customers, employees, and investors (Indeed Editorial Team, 2023). When businesses are honest, they are more likely to attract and retain customers, as well as build a positive reputation. Honesty also helps businesses avoid legal and financial consequences that can arise from unethical behavior. By being honest, businesses can demonstrate their commitment to ethical behavior and social responsibility, which can lead to long-term success and positive societal impact. When employees are encouraged to be honest, they are more likely to feel valued and respected. Honesty can also promote open communication and collaboration, which can lead to better decision-making and problem-solving (IvyPanda, 2023).

The implementation of the Ethics of Duty in business involves adhering to moral principles and guidelines that prioritize ethical conduct and responsibility. When employees feel that they can be honest without fear of retaliation, they are more likely to speak up about ethical concerns and report

unethical behavior. This can help prevent unethical behavior and promote a culture of ethics within the organization. By prioritizing honesty duty in business dealings, businesses can create a positive work environment that fosters ethical behavior and promotes long-term success positive societal impact. Businesses' should enforce all local, state, and regional laws and err on the side of legality when faced with legal gray areas. This ensures that the company operates within the boundaries of the law and avoids unethical practices. Businesses should foster a culture of ownership and accountability among employees. This means allowing employees to take responsibility for their work and holding themselves accountable for their actions. By promoting responsibility, businesses can uphold ethical standards and ensure that individuals are aware of the impact of their decisions. Businesses can create a code of ethics that outlines the expected behavior and rules for employees to follow. This code can address various ethical issues such as conflicts of interest, bribery, discrimination, and social responsibility. By providing clear guidelines, businesses can establish a framework for ethical decision-making and behavior (cf. Adam Hayes, 2023). Ethics of Duty can be applied in business to promote ethical conduct, integrity, and responsible decision-making.

Hedonistic Ethics in Business

Hedonistic ethics in business is a perspective that emphasizes the pursuit of pleasure and the avoidance of pain as the guiding principles for ethical decision-making. Hedonism is a teleological ethical theory. It is a form of teleological ethical theory that advocates for actions that result in happiness or pleasure as the desired consequences. From a hedonistic perspective, the ultimate goal of ethical decision-making in business is to maximize pleasure and minimize pain. This means that businesses should prioritize actions that lead to positive

outcomes and avoid actions that cause harm or negative consequences.

Hedonism as a form of consequentialism (R. Crisp, U. Kriegel, 2021). Hedonism is also considered a form of consequentialism, which evaluates the moral correctness of an action based on its consequences. In the context of business ethics, hedonistic consequentialism approves of actions that produce pleasure and avoid pain. This perspective suggests that businesses should consider the potential outcomes and impacts of their actions on stakeholders and strive to create positive experiences and well-being.

A code of conduct in business can incorporate hedonistic ethics by including principles and rules that promote the well-being and happiness of stakeholders (Valamis, 2023). For example, a code of conduct may emphasize fair treatment of employees, customer satisfaction, and responsible environmental practices. By aligning business practices with hedonistic principles, companies can create a positive and ethical work environment.

Hedonistic ethics teaches balancing pleasure and pain as ethical principle. Implementing hedonistic ethics in business requires a careful balance between pleasure and pain. While the pursuit of pleasure is important, it should not come at the expense of causing harm or infringing on the rights of others. Businesses need to consider the potential trade-offs and ethical implications of their actions to ensure that the pursuit of pleasure does not lead to unethical behavior or negative consequences for stakeholders.

In ethical decision-making, hedonistic ethics can guide ethical decision-making in business by encouraging leaders and employees to consider the potential impact on happiness and well-being. This involves evaluating the potential pleasure or pain that may result from different courses of action and choosing the option that maximizes overall happiness. Ethical

decision-making frameworks, such as utilitarianism, can be used to assess the consequences of actions and determine the most ethical course of action based on hedonistic principles.

However, this hedonistic ethics has the limitations. Hedonistic ethics can provide a useful framework for ethical decision-making in business. It is not without its criticisms and limitations. One criticism is that the pursuit of pleasure may lead to short-term thinking and neglect of long-term consequences. Different individuals and cultures may have different interpretations of what constitutes pleasure and pain, making it challenging to apply hedonistic ethics universally. It is important for businesses to consider these criticisms and limitations when implementing hedonistic ethics and to engage in ongoing ethical reflection and dialogue.

Hedonistic ethics in business focuses on promoting happiness and pleasure as the desired outcomes of ethical decision-making. By considering the potential consequences of actions and striving to create positive experiences for stakeholders, businesses can align their practices with hedonistic principles and contribute to a more ethical and fulfilling business environment. This means that businesses should prioritize actions that lead to positive experiences and well-being for stakeholders, such as employees, customers, and the community (J.J. Kish-Gephart, D.A. Harrison & L.K. Treviño, 2010). By focusing on creating happiness and pleasure, businesses can contribute to a more fulfilling and satisfying environment for all involved.

In order to align their practices with hedonistic principles, businesses need to carefully consider the potential consequences of their actions. This involves evaluating the impact that different courses of action may have on the happiness and pleasure of stakeholders. For example, a business may choose to implement fair labor practices and provide a positive work environment to enhance employee satisfaction

and well-being. By considering the consequences of their actions, businesses can make more informed and ethical decisions.

Hedonistic ethics in business encourages companies to strive for creating positive experiences for stakeholders. This can be achieved through various means, such as delivering high-quality products and services, providing excellent customer service, and engaging in socially responsible practices. By focusing on creating positive experiences, businesses can enhance the happiness and pleasure of their stakeholders, leading to increased satisfaction and loyalty.

Ethical Decision-Making Framework

Ethical decision-making is a process that involves considering moral principles and values when faced with a dilemma or situation that requires a choice. It provides a framework for individuals to make informed and ethical decisions (Cf. R.R. Cottone and R.E., Claus, 2000). The ethical decision-making framework can be broken down in several steps.

Firstly, it is the recognition of ethical issues as the starting step. This first step is to identify and acknowledge that there is an ethical issue or dilemma at hand. This involves understanding the potential impact of the decision on individuals or groups (Markula Center for Applied Ethics, 2021). This step involves identifying and acknowledging that there is an ethical issue or dilemma at hand. It requires understanding the potential impact of the decision on individuals or groups (M. Velasquez, C. Andre, T. Shanks, and M.J. Meyer, 2015).

By recognizing the ethical issue, individuals can begin to navigate the complexities of the situation and consider the moral implications of their choices. This step sets the foundation for the subsequent steps in the decision-making process, such as

gathering the facts, evaluating alternative actions, making a decision, testing it, and taking action (Cf. A. Stakevich, 2017; A. Villalonga, E. Negri, G. Biscardo, F. Castano, et.al, 2021). Recognizing the ethical issue requires individuals to be aware of their own values and principles, as well as the ethical standards and guidelines that apply to the situation. It involves reflecting on the potential consequences of the decision and considering the perspectives and interests of all stakeholders involved. Recognizing the ethical issue helps individuals avoid overlooking or dismissing moral concerns. It encourages a thoughtful and deliberate approach to decision-making, rather than making choices based solely on personal preferences or immediate gains. Recognizing ethical issues as the starting step in the ethical decision-making framework is essential for making informed and ethical choices. It sets the stage for considering the potential impact of decisions on individuals or groups and ensures that ethical principles and values are taken into account throughout the decision-making process.

The second step is gathering the facts. It is important to get all relevant information and facts related to the situation. This information includes context, laws, regulations, and any other practical constraints that may influence the decision. The second step in the ethical decision-making framework is gathering the facts. It involves collecting all relevant information and data. They must be adequate and accurate. Because those data and information are important for making effective decisions of all kinds, including ethical ones (Cf. M. Davis. 1999; M.M. Rodgers, 2020).

To gather the relevant facts, individuals must understand the context, laws, and regulations. This activity may involve researching the issue, consulting with experts, and gathering input from stakeholders. It is important to address the non-ethical issues raised within the case at this step (Cf. D.M. Rousseau, S.T. Haven, 2022). For example, one may need to know the legal constraints of the decision, technical aspects that

loom large, or other issues. Since it is impossible to include all facts in a case-study, frequently you will have to make assumptions based on the information you do have. By gathering the relevant facts, individuals can make informed decisions that are based on accurate and reliable information.

Gathering information involves collecting all relevant information and data related to the situation, understanding the context, laws, regulations, and any other practical constraints that may influence the decision. By checking the facts, individuals can make informed decisions that are based on accurate and reliable information. This step ensures that all relevant information is considered, and that decisions are not made based on incomplete or inaccurate information. Checking the facts is crucial in avoiding controversies that arise from not bothering to check the facts. This step, although obvious, is also among the most important and the most frequently overlooked (Cf. M.Velasquez, C. Andre, T. Shanks and M. J. Meyer, 2015; M.E. Whitman, H.J. Mattord, 2021)

The third step is evaluating alternative actions. This step involves considering different courses of action that could be taken to address the ethical issue. It requires evaluating the potential consequences, benefits, and risks associated with each option. By evaluating alternative actions, individuals can identify the most ethical and effective solution to the problem. This step encourages reflection and brainstorming on the possible alternative courses of action. It is recommended to identify at least three possible courses of action.

To evaluate alternative actions, individuals must consider the potential consequences of each option. This includes assessing the benefits and risks associated with each alternative, as well as the potential impact on stakeholders. It is important to consider both short-term and long-term consequences, as well as the potential unintended consequences of each option. This step ensures that all potential solutions are

considered, and that the chosen course of action is the most ethical and effective one. Evaluating alternative action involves considering different courses of action that could be taken to address the ethical issue, evaluating the potential consequences, benefits, and risks associated with each option, and assessing whether each option aligns with ethical principles and values. By evaluating alternative actions, individuals can make informed decisions that are based on a thorough analysis of the available options.

The fourth stage is decision-making. Following the evaluation of possible activities, a decision on a course of action that is consistent with ethical principles and values is taken. It entails thinking about the potential influence on stakeholders as well as the overall ethical implications. Individuals must pick a course of action that is not only consistent with ethical principles and beliefs, but also considers the potential influence on stakeholders and the larger ethical context (Cf. A. Bensia, 2023; M. Davis, 1999).

When making a decision, individuals must weigh the potential consequences, benefits, and risks associated with each alternative. They should consider the short-term and long-term effects of each option on stakeholders, as well as the potential unintended consequences. This evaluation helps ensure that the chosen course of action maximizes benefits and minimizes harm. Individuals must consider the ethical implications of each alternative. This involves assessing whether each option aligns with ethical principles and values, and whether it is consistent with legal and regulatory requirements. By evaluating alternative actions, individuals can make informed decisions that are based on a thorough analysis of the available options. This step ensures that all potential solutions are considered, and that the chosen course of action is the most ethical and effective one. evaluating alternative actions is the third step in the ethical decision-making framework. It involves considering different courses of action that could be taken to address the ethical issue,

evaluating the potential consequences, benefits, and risks associated with each option, and assessing whether each option aligns with ethical principles and values. By evaluating alternative actions, individuals can make informed decisions that are based on a thorough analysis of the available options.

The fifth step is to test the decision. Before implementing a decision, it is important to assess its feasibility and potential consequences. Decision makers need to consider how the decision may be viewed by others and whether the decision is in line with ethical standards. Before implementing a decision, it is important to assess its feasibility and potential consequences. This step involves considering how the decision may be perceived by others and whether it aligns with ethical standards (A. Bencia, 2023). Testing the decision helps individuals evaluate the practicality and viability of the chosen course of action. It involves assessing whether the decision can be effectively implemented and whether it is feasible given the available resources, time constraints, and other practical considerations. Individuals must consider how the decision may be perceived by others. This includes considering the potential reactions and opinions of stakeholders, as well as the broader societal impact. It is important to assess whether the decision is likely to be viewed as fair, just, and ethical by those affected by it. Individuals must ensure that the decision aligns with ethical standards and principles. This involves evaluating whether the chosen course of action upholds ethical principles such as fairness, integrity, respect for autonomy, and the promotion of well-being. It is important to consider whether the decision is consistent with legal and regulatory requirements, as well as any applicable professional codes of conduct. By testing the decision, individuals can identify any potential flaws, unintended consequences, or ethical concerns that may arise. This step allows for a final evaluation of the decision before it is implemented, ensuring that it is well-considered and aligns with ethical principles and standards. Testing the decision is the fifth

step in the ethical decision-making framework. It involves assessing the feasibility and potential consequences of the chosen course of action, considering how it may be perceived by others, and evaluating whether it aligns with ethical standards and principles. By testing the decision, individuals can make any necessary adjustments or considerations before implementing it, ensuring that it is well-informed and ethically sound.

The sixth step is to act. Decision makers implement decisions and take necessary steps to resolve ethical issues. This may involve communicating the decision to relevant parties and ensuring that appropriate actions are taken. This step requires clear and effective communication to ensure that all stakeholders are aware of the decision and understand the rationale behind it. It may also involve delegating responsibilities and tasks to individuals or teams responsible for carrying out the actions.

Acting on the decision requires taking concrete steps to address the ethical issue. This may involve implementing new policies or procedures, providing training or education, allocating resources, or making changes to existing practices. It is important to ensure that the actions taken align with the ethical principles and values that guided the decision-making process (D.R. Elm & T.J. Radin, 2012). Throughout the implementation process, it is essential to monitor and evaluate the progress and outcomes. This allows for adjustments or modifications if necessary. Regular evaluation helps ensure that the actions taken are effective in addressing the ethical issue and achieving the desired outcomes.

By acting on the decision, individuals demonstrate their commitment to ethical principles and values. This step is crucial in translating ethical intentions into tangible actions that can make a positive impact on individuals, groups, and organizations.

The seventh step in the ethical decision-making framework is reflecting and learning. After the decision has been implemented, it is important to reflect on the outcomes and learn from the experience. This step involves evaluating the effectiveness of the decision-making process and identifying any areas for improvement. Reflecting on the outcomes allows individuals to assess the impact of the decision and whether it achieved the desired results. This involves evaluating whether the decision effectively addressed the ethical issue and whether it had any unintended consequences. By analyzing the outcomes, individuals can gain insights into the effectiveness of their decision-making process.

Reflecting on the decision-making process itself is crucial for continuous improvement (Cf. T.M. Jones, 1991). This involves evaluating the steps taken, the information considered, and the factors that influenced the decision. It allows individuals to identify any biases, gaps in information, or flaws in the decision-making process that may have affected the outcome. By learning from the experience, individuals can enhance their ethical decision-making skills and make more informed choices in the future. This step encourages a growth mindset and a commitment to ongoing learning and improvement. It helps individuals refine their decision-making process and develop strategies to address ethical issues more effectively. By reflecting on the outcomes and learning from the experience, individuals can enhance their ethical decision-making skills and make more informed choices in the future (Cf. M.S. Schwartz, 2016).

CHAPTER THREE

CORPORATE SOCIAL RESPONSIBILITY AND BUSINESS ETHICS

Corporate social responsibility (CSR) and business ethics are two concepts that are becoming increasingly important in the business world. CSR refers to a company's responsibility to operate in an ethical and sustainable manner, taking into account the impact of its operations on the environment, society, and stakeholders (N. Reckmann, 2023). Business ethics, on the other hand, refers to the moral principles and values that guide a company's behavior and decision-making (IvyPanda. 2023). In today's world, businesses are expected to not only focus on profitability but also to consider the legal, ethical, moral, and social consequences of their decisions. The discussion of the concept of CSR and business ethics includes their definitions, global factors that necessitate them, the importance of setting up CSR projects, and the impact they have on society.

Corporate Social Responsibility

Corporate social responsibility (CSR) is a concept that refers to a company's commitment to conducting its operations in an ethical, sustainable, and socially responsible manner (B. Orlando, 2022). It involves taking into account the impact of a company's actions on various stakeholders, including employees, customers, communities, and the environment (Cf. F. Zhang, 2016), A.B. Carroll, 1991; J.E. Nsikan, V.A. Umoh & M. Bariate, 2015).

CSR is a form of self-regulation that reflects a company's accountability and commitment to contributing to the well-being of communities and society. It goes beyond the traditional

focus on profitability and encompasses the legal, ethical, moral, and social consequences of a company's decisions (J. E.Nsikan, V.A. Umoh & M. Bariate, 2015). By practicing CSR, companies aim to improve their communities, the economy, and the environment. It is an essential element for businesses today, as it helps build trust, enhance brand reputation, attract customers and employees, and ultimately contribute to long-term business success.

There are several best practices that companies can adopt to demonstrate their commitment to CSR. These include:

1. Environmental sustainability: Implementing eco-friendly practices, reducing carbon footprint, and promoting renewable energy.
2. Social inclusion and diversity: Ensuring equal opportunities, promoting diversity in the workplace, and supporting marginalized communities.
3. Ethical business practices: Upholding high ethical standards, promoting transparency, and combating corruption.
4. Philanthropy and community engagement: Supporting local communities through charitable initiatives, volunteering, and partnerships with nonprofit organizations (Carroll, A. B., 2016).
5. Supply chain responsibility: Ensuring fair labor practices, responsible sourcing, and promoting human rights throughout the supply chain.

While CSR aims to promote ethical behavior, there can be ethical challenges and dilemmas that companies face. These may include issues such as: Balancing profit and social impact:

1. Companies need to find a balance between generating profits for shareholders and addressing social and environmental concerns.

2. **Greenwashing:** Some companies may engage in deceptive practices by making false or exaggerated claims about their environmental or social initiatives.
3. **Stakeholder conflicts:** Companies may face conflicting interests and expectations from different stakeholders, such as shareholders, employees, customers, and communities.
4. **Supply chain ethics:** Ensuring ethical practices throughout the supply chain, including fair wages, safe working conditions, and responsible sourcing, can be challenging.
5. **CSR and Competitive Advantage:** Implementing CSR initiatives can provide companies with a competitive advantage. By demonstrating a commitment to social and environmental responsibility, companies can attract and retain customers who prioritize ethical and sustainable practices. CSR can also enhance brand reputation, increase customer loyalty, and differentiate a company from its competitor. CSR initiatives can help attract and retain top talent, as employees are increasingly seeking purpose-driven organizations.
6. **Analyzing Corporate Social Responsibility Track Record:** Analyzing the CSR track record of a large corporation can provide insights into its commitment to social and environmental responsibility. This analysis involves examining the company's initiatives, policies, and practices related to CSR. It includes evaluating its environmental impact, labor practices, community engagement, philanthropy, and ethical standards. By assessing a company's CSR track record, stakeholders can make informed decisions about supporting or engaging with the company based on its commitment to social responsibility.

Corporate social responsibility is a vital aspect of modern business practices. It involves a company's commitment to ethical behavior, sustainability, and making a positive impact on society. By adopting best practices in CSR, addressing ethical issues, and leveraging CSR for competitive advantage, companies can contribute to a more sustainable and responsible business environment. Analyzing a company's CSR track record provides valuable insights into its commitment to social responsibility.

From the perspective of environmental responsibility, CSR can include reducing waste, conserving resources, and using sustainable practices (Cf. J. Fernando, 2023). Companies that prioritize environmental responsibility are more likely to attract environmentally conscious customers and employees.

From the philanthropic perspectives, CSR involves in giving back to the community through charitable donations, volunteer work, and other initiatives. Such a philanthropic endeavors can help companies build goodwill and positive relationships with their stakeholders. The CSR can also help address social issues and make a positive impact on society.

From business ethics perspective, CSR guide the behavior of individuals and organizations in the business world. It involves making decisions that are fair, honest, and responsible. Business ethics that is applied in CSR can help companies build trust and credibility with their stakeholders. It can also help prevent unethical behavior and promote a positive corporate culture.

From the perspectives of sustainability, companies need to consider sustainability in CSR. It involves meeting the needs of the present without compromising the ability of future generations to meet their own needs. Sustainable practices in CSR can help companies reduce their environmental impact, improve their reputation. At the same time, it attracts environmentally conscious customers and employees.

Companies that prioritize sustainability in CSR are more likely to be successful in the long term.

Integrity is another important ethical principle in business. It means acting with honesty, fairness, and consistency in all business interactions. Maintaining integrity helps build a positive reputation and fosters long-term relationships with stakeholders.

CSR can be discussed further from three dimensions that are economic dimension, legal dimension, and ethic dimension.

1. Economic Dimension of CSR

From the economic dimension of CSR, the corporate social responsibility (CSR) is a concept that refers to a company's commitment to contribute to sustainable economic development while improving the quality of life of its employees, their families, and the community at large. The economic dimension of CSR is one of the four categories of CSR, alongside environmental, philanthropic, and ethical responsibility (Cf. W. Swartz, 2019; T. Stobierski, 2021). The economic dimension of CSR refers to a company's responsibility to operate in a manner that maximizes its positive impact on the economy. This includes creating jobs, generating wealth, and contributing to economic growth and development. Companies that prioritize the economic dimension of CSR are committed to creating value for their stakeholders, including shareholders, employees, customers, and the community at large (T. Stobierski, 2021).

To fulfill their economic responsibility, companies must ensure that their business practices are sustainable and contribute to long-term economic growth. This involves investing in research and development, adopting innovative technologies, and promoting entrepreneurship and small business development. Companies must also ensure that their operations are financially sound and that they are transparent

and accountable in their financial reporting (T. Stobierski, 2021).

Companies must ensure that their economic activities are conducted in a socially responsible manner. This involves respecting the rights of workers, promoting fair labor practices, and avoiding exploitative practices such as child labor and forced labor. Companies must also ensure that their supply chains are ethical and that they do not engage in corrupt practices such as bribery and fraud. The economic dimension of CSR has important role in building public trust. It involves a company's commitment to its sustainable economic development and at the same time to the improvement of stakeholders' life quality. Companies that prioritize the economic dimension of CSR are committed to creating value for their stakeholders, promoting entrepreneurship and small business development, and conducting their operations in a socially responsible manner. By fulfilling their economic responsibility, companies can contribute to the well-being of society and promote long-term economic growth and development.

2. Legal Dimension of CSR

The legal dimension of corporate social responsibility (CSR) refers to a company's responsibility to operate within the legal framework of the country or region in which it operates. It includes complying with laws and regulations related to labor, health and safety, environmental protection, and consumer protection (A.V. Wirba, 2023). To fulfill their legal responsibility, companies must ensure that their operations are in compliance with all applicable laws and regulations. This involves monitoring changes in laws and regulations and ensuring that their operations are updated accordingly. Companies must also ensure that their products and services meet all legal requirements and that they are transparent and accountable in their legal reporting.

Companies must ensure that their legal activities are conducted in a socially responsible manner. This involves respecting the rights of workers, promoting fair labor practices, and avoiding exploitative practices such as child labor and forced labor. Companies must also ensure that their supply chains are ethical and that they do not engage in corrupt practices such as bribery and fraud. By fulfilling their legal responsibility, companies can contribute to the well-being of society and promote long-term economic growth and development. Companies that prioritize the legal dimension of CSR are committed to operating in a manner that is transparent, accountable, and compliant with all applicable laws and regulations.

The legal dimension of CSR is an important aspect of corporate social responsibility. It involves a company's responsibility to operate within the legal framework of the country or region in which it operates, complying with laws and regulations related to labor, health and safety, environmental protection, and consumer protection. By fulfilling their legal responsibility, companies can contribute to the well-being of society and promote long-term economic growth and development.

3. Ethical Dimension of CSR

From Ethical Dimension of CSR, the Corporate Social Responsibility (CSR) is a self-regulating business model that helps a company be socially accountable to itself, its stakeholders, and the public (J. Fernando, 2023). CSR is a way of describing how companies measure and control their impact on society, including a company's contributions—both positive and negative—to the environment, economy, and society (N. Reckmann, 2023). The concept of CSR has grown tremendously in importance and significance, and firms have become more and more motivated to become socially responsible (S. Hamza and A. Jarboui, 2020). CSR initiatives have often been considered

as driven by the moral imperative to undertake activities that are good for society and that enable the individual to act as a good corporate citizen. However, because of recent scandals, the concept of strategic CSR has been developed.

CSR is often broken into four categories: environmental impacts, ethical responsibility, philanthropic endeavors, and financial responsibilities. Ethical responsibility is one of the four categories of CSR, and it refers to the moral and ethical obligations that a company has to its stakeholders, including its employees, customers, suppliers, and the wider community. CSR helps both improve various aspects of society as well as promote a positive brand image of companies.

CSR plays a crucial role in a company's brand perception, attractiveness to customers, employees, and investors, talent retention, and overall business success. Sustainability, responsibility, and ethics are different concepts for a single path, and they are linked by important relationships. CSR is usually defined around the fundamental concept of "type of international private business self-regulation" and covers not only organizational policies and practices but also ethical strategies and responses to the pressures of the external environment. The concept of CSR needs to be considered in more depth in the context of the concept of sustainability.

CSR concerns the ethical and transparent relationship between a company and its public audiences, the establishment of goals in line with the sustainable development of society, and the creation of value for all stakeholders. CSR is a way of describing how companies measure and control their impact on society, including a company's contributions – both positive and negative – to the environment, economy, and society (N. Reckmann, 2023). CSR is a type of business self-regulation with the aim of social accountability and making a positive impact on society. The role of government in promoting CSR is significant. Governments can play a crucial role in promoting CSR by

creating policies and regulations that encourage companies to act in a socially responsible manner.

Governments can also provide incentives to companies that engage in CSR activities, such as tax breaks or subsidies. By promoting CSR, governments can help to create a more sustainable and equitable society (A.V. Wirba, 2023).

Nature of Capitalism and Corporation

Capitalism is an economic system that is characterized by private ownership of the means of production and the pursuit of self-interest. The classical capitalism was expressed in "An Inquiry into the Nature and Causes of the Wealth of Nations" (1776) by Adam Smith, which recommended leaving economic decisions to the free play of self-regulating market forces (P.J. Boettke, R.L. Heilbroner, 2023). The following are some of the key characteristics of capitalism.

Capitalism is often referred to as a free market economy, where the means of production are owned by private interests. A competitive market is essential to capitalism, where multiple players offer similar goods and services at competitive prices. The perfect competition framework provides a highly stylized view of markets (Cf. D.F. Spulber, 2022). Without competition, monopolies will develop, and instead of the market setting the prices for goods and services, the seller is the price setter, which is against the tenets of capitalism.

Capitalism is a society in which the market sets prices for the sole purpose of profits. Any inefficiency or intervention that reduces profit-making will be eliminated by the market. In a capitalist economy, corporations are free to pursue their own profit motives as they offer the right amount of supply.

Capitalism places a heavy focus on private property, economic growth, freedom of choice, and limited government intervention. Capital assets, such as factories, mines, and railroads, can be privately owned and controlled, and labor is

purchased for money wages. Corporate capitalism is a capitalist marketplace characterized by the dominance of hierarchical and bureaucratic corporations. A large proportion of the economy of the United States and its labor market falls within corporate control. In the developed world, corporations dominate the marketplace, comprising 50% or more of all businesses (Cf. A. Green, C.E. Weller, M. Wall, 2019). Those businesses which are not corporations contain the same bureaucratic structure of corporations, but there is usually a sole owner or group of owners who are liable to bankruptcy and criminal charges relating to their business. The nature of corporations is such that they are designed to maximize profits for their shareholders. This can lead to ethical issues, such as prioritizing profits over social responsibility, environmental sustainability, and fair treatment of workers. The pursuit of profit can also lead to monopolies, which can stifle competition and lead to higher prices for consumers. Corporate capitalism has been criticized for the amount of power and influence corporations and large business interest groups have over government policy, including the policies of regulatory agencies and influencing political campaigns. Many social scientists have criticized corporations for failing to act in the interests of the people.

Capitalism is an economic system characterized by private ownership of the means of production and the pursuit of self-interest. Corporate capitalism is a capitalist marketplace characterized by the dominance of hierarchical and bureaucratic corporations. While capitalism has its benefits, such as promoting competition and innovation, it also raises ethical issues related to the pursuit of profit and the concentration of power in the hands of corporations. It is important to balance the benefits of capitalism with ethical considerations to create a more just and equitable society.

Business Ethics and Moral Choices in Workplace

Business ethics and moral choices in the workplace are essential for creating a positive and sustainable business environment. There are several ethical principles in workplace that guide business behavior, including honesty, integrity, social responsibility, and respect for customers. These principles serve as a guide for executives and employees to make ethical decisions in the workplace.

Business ethics is very important for implementing those principles because they represent a standard of behavior that promotes trust, respect, and integrity. Companies that prioritize ethics are more likely to attract and retain customers, employees, and investors. Ethical behavior can help companies avoid legal and reputational risks.

Moral values in business ethics are similar in principle to personal ethics. The moral values have much broader consequences. Decisions made on the job are typically judged by a much larger number of people than personal decisions. Moral values should be incorporated into the company's culture and code of conduct to ensure that all employees adhere to ethical standards.

Corporate ethics codes often include subjects like social responsibility, insider trading, discrimination, corporate governance, and bribery. These codes serve as a guide for executives and employees to make ethical decisions in the workplace.

Business ethics means acting within business. Morality can often mean acting within business for non-business reasons. The new business ethics acknowledges and accepts the messy world of mixed motives and moral conflicts. Within this broad context, the ethical business must be ethical because it wants to be ethical. Managers would welcome concrete assistance with primarily two kinds of ethical challenges: identifying ethical

issues and resolving them. Companies can provide training and resources to help employees identify and resolve ethical issues in the workplace.

Based on the above explanation, business ethics and moral choices in the workplace are essential for creating a positive and sustainable business environment. Companies should prioritize ethical behavior by incorporating ethical principles and moral values into their culture and code of conduct. By doing so, companies can promote trust, respect, and integrity, and avoid legal and reputational risks.

CHAPTER IV

CASES AND ISSUES IN BUSINESS ETHICS

Cases and issues in business ethics encompass a wide range of topics, including environmental responsibility, ethical decision-making, leadership, common ethical issues, scandals, cultural influences, and ethical dilemmas. By studying these cases and issues, businesses can gain insights into ethical challenges, develop strategies for ethical decision-making, and foster a culture of integrity and responsibility. Some cases and issues are as the following:

Environmental Responsibility and Public Health

The manufacturing process of a company produces a by-product that has been flowing into the town river for years. The manufacturing process of a company produces a by-product that has been flowing into the town river for years. This situation raises significant concerns regarding environmental responsibility and public health. Despite the by-product being considered harmless and not violating anti-pollution laws, some people who live near the river have reported illnesses.

This case study presents several issues related to integrity, ethics, and law. It prompts questions about the company's responsibility to address the environmental impact of its manufacturing process and the potential health risks associated with the by-product. The case study also raises questions about the company's reputation as a good corporate citizen and whether its actions align with its stated values and ethical obligations (Cf. UNODC, No Year). In analyzing this case, it is important to consider the factors and decisions that led to the current situation.

The company provides jobs for many people in a small town where employment opportunities are scarce. This worker

loyalty, combined with the company's economic significance to the town, may have influenced the company's actions and the town's response to the environmental issue. The case study also raises broader ethical questions about the obligations of companies compared to individuals and whether companies should have more or fewer responsibilities in terms of environmental impact and public health.

The company in question has several options to address the issues at hand. It could invest in technologies or processes that reduce or eliminate the production of the harmful by-product, thereby minimizing its impact on the town river and public health. The company could also engage with stakeholders, including residents, local authorities, and environmental organizations, to develop a collaborative solution that addresses the concerns raised. Additionally, the company should consider the potential legal implications of its actions and ensure compliance with relevant anti-pollution laws and regulations.

The by-product flowing into the town river from the manufacturing process of a company raises concerns about potential health risks. While the by-product is considered harmless and does not violate anti-pollution laws, some people living near the river have reported illnesses. Exposure to chemicals in water supplies may cause disease, and evidence of the human health consequences is limited or lacking for many of them.

The presence of endocrine-disrupting chemicals (EDCs) in local waterways is becoming an increasing threat to the surrounding population. Poor river water quality is associated with high sodium and salinity hazards, and the most typical water pollution in the middle is related to heavy metals, organic chemicals, and disinfection byproducts. People that consume high levels of heavy metals risk acute and chronic toxicity, liver, kidney, and intestinal damage, anemia, and cancer. People that

consume high levels of organic chemicals may suffer from damage to their kidneys, liver, circulatory system, nervous system, and reproductive system.

In a brief, the by-product flowing into the town river from the manufacturing process of a company may pose potential health risks. Exposure to chemicals in water supplies may cause disease, and evidence of the human health consequences is limited or lacking for many of them. The presence of endocrine-disrupting chemicals (EDCs) in local waterways is becoming an increasing threat to the surrounding population. Poor river water quality is associated with high sodium and salinity hazards, and the most typical water pollution in the middle is related to heavy metals, organic chemicals, and disinfection byproducts. People that consume high levels of heavy metals risk acute and chronic toxicity, liver, kidney, and intestinal damage, anemia, and cancer. People that consume high levels of organic chemicals may suffer from damage to their kidneys, liver, circulatory system, nervous system, and reproductive system.

Common Ethical Issues in Business Today

Ethical issues in business are a common challenge that companies face in today's society. These issues can arise in different contexts, such as discrimination, harassment, unethical accounting, health and safety concerns, abuse of leadership authority, nepotism, and favoritism (E.R. Connolly, 2022; J. Burtler, 2022). While some ethical issues in business are covered by laws, the requirements around others are more ambiguous, and it is up to business owners and managers to hold employees accountable for unethical actions and to behave ethically themselves. Understanding how to detect and deter these issues before they become a problem can keep the focus on business growth instead of remediation.

One of the most significant ethical issues in business is discrimination and harassment. Harassment in fact are

sometimes still happens in the workplace. The impact is catastrophic for the organization and bad reputation for the company. Another significant ethical issue is unethical accounting, which can lead to fraudulent financial reporting, misappropriation of assets, and corruption.

Health and safety concerns are also a common ethical issue in business, as companies have a responsibility to ensure that their employees are working in a safe and healthy environment. To address ethical issues in business, companies need to establish clear policies, codes of conduct, and mechanisms for addressing and preventing unethical behavior. Business owners and managers need to be aware of these ethical issues and take proactive measures to create an ethical work environment. They should also be aware of the potential legal implications of their actions and ensure compliance with relevant laws and regulations. By prioritizing ethical behavior and decision-making, companies can build trust, credibility, and positive relationships with their stakeholders, while also making a positive impact on society and the environment.

Common ethical issues in business today include discrimination, harassment, unethical accounting, health and safety concerns, abuse of leadership authority, nepotism, and favoritism. These issues require businesses to establish clear policies, codes of conduct, and mechanisms for addressing and preventing unethical behavior. Business owners and managers need to be aware of these ethical issues and take proactive measures to create an ethical work environment. By prioritizing ethical behavior and decision-making, companies can build trust, credibility, and positive relationships with their stakeholders, while also making a positive impact on society and the environment.

These issues require businesses to establish clear policies, codes of conduct, and mechanisms for addressing and preventing unethical behavior. Business owners and managers

need to be aware of these ethical issues and take proactive measures to create an ethical work environment. Case studies can illustrate real-world examples of ethical issues and provide insights into how businesses can address and mitigate these challenges.

The Impact of Scandals on Companies

The impact of scandals on companies can be significant, affecting their reputation, trustworthiness, and long-term success. Scandals can arise from a variety of ethical issues, such as financial fraud, corruption, and unethical behavior by executives.

The fallout from a scandal can be severe, leading to financial losses, legal action, and damage to the company's brand and reputation. The impact of scandals on companies is not limited to the immediate aftermath of the scandal, as the stigma associated with the scandal can persist for years and affect the company's ability to attract and retain customers and employees.

One example of the impact of scandals on companies is the Enron scandal (Western Governors University, 2021). The scandal involved accounting fraud and unethical behavior by executives, leading to the collapse of the company and the loss of thousands of jobs. The scandal also led to the dissolution of Enron's accounting firm, Arthur Andersen, and the introduction of new laws to prevent similar situations. The Enron scandal is an example of how unethical behavior can have far-reaching consequences for a company and its stakeholders.

Another example of the impact of scandals on companies is the Volkswagen emissions scandal (PaperDue, 2023). Volkswagen was involved in a scandal in 2015 when it was discovered that the company had used software to cheat emissions tests, leading to fines, legal action, and damage to the company's reputation (B. Groysberg, E. Lin, G. Serafeim, and R.

Abrahams, 2016). The scandal involved the use of software to cheat emissions tests, leading to fines, legal action, and damage to the company's reputation. The scandal also led to a decline in sales and a loss of trust among customers and stakeholders. The Volkswagen scandal is an example of how unethical behavior can have a significant impact on a company's financial performance and reputation.

The impact of scandals on companies can be severe, affecting their reputation, trustworthiness, and long-term success. Scandals can arise from a variety of ethical issues, such as financial fraud, corruption, and unethical behavior by executives. The fallout from a scandal can be significant, leading to financial losses, legal action, and damage to the company's brand and reputation. The examples of the Enron and Volkswagen scandals illustrate the far-reaching consequences of unethical behavior and the importance of ethical conduct in business.

Whistle Blowing

Whistleblowing in business refers to the act of employees reporting inappropriate or unethical behavior they discover at work (Cf. M.K. Ramirez, 2007). Some examples of whistleblowing cases in business are as follows.

a. Whistle Blowing at Enron.

Sherron Watkins, the then-vice president of Enron, wrote a letter to her boss exposing the fraudulent accounting practices within the company. Her letter became public and contributed to the outrage against Enron and its accounting firm.

The Enron scandal was one of the biggest accounting frauds in history, and it was exposed by Sherron Watkins, the then-vice president of Enron. Watkins wrote a letter to her boss, Kenneth Lay, in the summer of 2001, warning him that the company's methods of accounting were improper. Watkins

expressed concerns regarding Enron's accounting practices, and she delivered a six-page report detailing her concerns to Lay. Her letter became public five months after she wrote it and was fodder for national outrage against those heading Enron, along with its accounting firm, Arthur Andersen. Watkins' actions contributed to the outrage against Enron and its accounting firm, and her whistleblowing paved the way for the enactment of the SOX corporate reform law.

The Enron scandal was an accounting scandal involving Enron Corporation, an American energy company based in Houston, Texas. Upon being publicized in October 2001, the company declared bankruptcy and its accounting firm, Arthur Andersen, was effectively dissolved. Enron executives used fraudulent accounting practices to inflate the company's revenues and hide debt in its subsidiaries. The scandal led to the downfall of Enron and its accounting firm, and it highlighted the importance of whistleblowing in uncovering wrongdoing and holding businesses accountable for their actions.

Watkins' whistleblowing played a crucial role in exposing the misconduct within Enron, and it serves as a reminder of the importance of promoting transparency and ethical practices within organizations.

b. Whistle Blowing at JP Morgan Chase.

Alayne Fleischmann, a former employee of JP Morgan Chase, blew the whistle on the company's practices leading up to the financial crisis. Her actions shed light on the bank's misconduct (L. Kimberlee, 2019).

Alayne Fleischmann, a former employee of JP Morgan Chase, is known for blowing the whistle on the company's practices leading up to the financial crisis (A. Vesterinen, 2021; W. Brighenti, 2014). Fleischmann worked as a securities lawyer at JP Morgan Chase, where she was responsible for

ensuring that the bank's mortgage purchases were up to its credit standards. She witnessed the bank's fraudulent practices and systemic fraud, which she reported to her superiors. However, her concerns were ignored, and she was eventually laid off in 2008.

Fleischmann's whistleblowing actions shed light on the bank's misconduct, and her evidence contributed to a \$9 billion settlement by JP Morgan Chase to the United States Federal Government. Her actions also led to the enactment of the Dodd-Frank Wall Street Reform and Consumer Protection Act, which provides protection for whistleblowers (W.D. Cohan, 2016).

Fleischmann's whistleblowing is significant because it exposed the fraudulent practices of one of the largest banks in the world. Her actions demonstrated the importance of whistleblowing in uncovering wrongdoing and holding businesses accountable for their actions. Fleischmann's courage in speaking out against JP Morgan Chase's misconduct serves as a reminder of the importance of promoting transparency and ethical practices within organizations. Her whistleblowing also highlights the need for stronger whistleblower protection laws to encourage more individuals to come forward with information about corporate misconduct.

c. Whistle blowing at Quest Diagnostics.

The company paid a settlement of \$302 million for a faulty product, making it the largest settlement ever paid by a medical lab company (Office of Public Affairs, U.S. Department of Justice, 2009). Quest Diagnostics, an American clinical laboratory, paid a settlement of \$302 million for a faulty product, making it the largest settlement ever paid by a medical lab company. The settlement was a result of a whistleblower case under the False Claims Act, which alleged that Quest Diagnostics knowingly sold defective diagnostic

equipment to report patient blood tests. The whistleblower, a businessman who exposed the problems with Quest Diagnostics' subsidiary's blood test kits, received a reward of \$26 million for his role in the case (Phillips and Cohen, 2009). The settlement highlighted the importance of whistleblowing in uncovering corporate misconduct and holding businesses accountable for their actions. The Quest Diagnostics settlement is significant because it demonstrates the consequences of selling faulty products and the importance of whistleblowing in exposing such misconduct. The settlement also highlights the role of the False Claims Act in protecting whistleblowers and encouraging them to come forward with information about corporate misconduct.

The settlement paved the way for other whistleblowers to speak out against corporate misconduct, and it serves as a reminder of the importance of promoting transparency and ethical practices within organizations. The settlement also underscores the need for companies to prioritize quality control and ensure that their products are safe and effective for consumers.

d. Whistle Blowing at Cisco Systems.

In one of the first whistleblower cases involving cybersecurity issues under the False Claims Act, a company settled for \$8.6 million. The case highlighted the importance of cybersecurity and data security, serving as a crucial lesson for businesses in general. The settlement resolved allegations that the company knowingly sold vulnerable video surveillance software to federal, state, and local entities (C. McLamb, 2019).

This case demonstrates the growing recognition of the significance of cybersecurity in today's digital landscape. It underscores the potential consequences for companies that fail to prioritize cybersecurity and engage in deceptive practices. Whistleblowers play a vital role in exposing such misconduct and holding companies accountable for their

actions. The settlement amount of \$8.6 million reflects the severity of the allegations and serves as a deterrent for other companies engaging in similar practices. It also highlights the evolving legal landscape surrounding cybersecurity issues and the increasing use of the False Claims Act to address such matters. Overall, this case serves as a reminder of the importance of robust cybersecurity measures and the need for companies to prioritize the protection of sensitive data.

e. Whistle Blowing at Patrick's case.

Patrick, an adviser in the financial services industry, blew the whistle on his employer for breaching regulations and charging clients for advice not given. His actions exposed the misconduct within the firm. Patrick, an adviser in the financial services industry, played a significant role in exposing misconduct within his firm by blowing the whistle on their actions. Patrick became aware that his employer had been breaching Financial Conduct Authority (FCA) regulations, specifically by charging clients for advice that was never provided. This unethical practice not only violated industry regulations but also harmed clients who were paying for a service they did not receive (Cf. M.K. Ramirez, 2007).

Patrick's decision to blow the whistle on his employer shed light on the firm's misconduct and brought attention to the need for regulatory compliance and ethical practices within the financial services industry. Patrick's whistleblowing case exemplifies the importance of individuals speaking out against wrongdoing within their organizations. By exposing the breach of regulations and the fraudulent charging of clients, Patrick demonstrated his commitment to ethical conduct and the well-being of clients.

Whistleblowers like Patrick play a crucial role in holding businesses accountable for their actions and ensuring transparency and fairness in the financial services industry. His actions not only exposed the misconduct within his firm

but also served as a catalyst for regulatory scrutiny and potential legal consequences for the company. Patrick's case serves as a reminder of the significance of whistleblowing in uncovering corporate misconduct and promoting a culture of integrity and compliance within organizations.

Advertisement

Business ethics cases in advertisement take place at some organizations or companies. Those companies serve in various areas of business.

1. Advertisement case at Patagonia.

The outdoor clothing company ran an ad campaign with the tagline "Don't buy this jacket" to encourage customers to think twice before making a purchase and to promote sustainability. The campaign also highlights the company's commitment to sustainable production practices and alternative materials and technology. By focusing on creating clothing that is made to last, the company aims to reduce waste and minimize the environmental impact of the fashion industry. This approach is in line with the efforts of sustainable outdoor brands to minimize their impact on the planet and create gear that benefits everyone.

The ad campaign serves as a call to action for customers to reconsider their purchasing habits and make more sustainable choices. It encourages customers to think about the environmental consequences of their buying decisions and to prioritize sustainability. By raising awareness and promoting a more conscious approach to consumption, the campaign aims to contribute to a more sustainable fashion industry.

The outdoor clothing company's ad campaign with the tagline "Don't buy this jacket" is a creative and impactful way to promote sustainability. It encourages customers to think twice before making a purchase and emphasizes the importance of

buying better and wearing longer. By advocating for mindful consumption and highlighting sustainable production practices, the campaign aims to contribute to a more sustainable fashion industry.

The ethical issue in the advertisement case at Patagonia is the potential contradiction between the company's message of sustainability and its marketing strategy. Patagonia's "Don't buy this jacket" campaign, for example, encourages customers to think twice before making a purchase and to prioritize sustainability. However, the company's marketing campaigns and strategies may still promote consumerism and encourage customers to buy more products.

This raises the question of whether Patagonia's marketing is consistent with its values and mission. Despite this potential ethical issue, Patagonia has received high ratings for its ethical and sustainable practices. The company has been recognized for its policies, traceability and transparency, environmental management, and supply chain management. Patagonia has also been praised for its efforts to reduce its environmental impact and promote sustainable practices, such as discouraging customers from purchasing too many of its products.

These practices align with the company's values and mission, and demonstrate a commitment to sustainability. At the same time there may be a potential ethical issue with Patagonia's marketing strategy, the company's commitment to sustainability and ethical practices suggests that it is taking steps to address this issue. Patagonia's efforts to reduce its environmental impact and promote sustainable practices demonstrate a commitment to its values and mission, and suggest that the company is taking a holistic approach to sustainability.

2. Business ethical issue in “Real Beauty” campaign.

The beauty brand launched a campaign called "Real Beauty" to promote body positivity and challenge traditional beauty standards. The beauty brand launched a campaign called "Real Beauty" to promote body positivity and challenge traditional beauty standards. This campaign aimed to address the issue of unrealistic beauty standards and promote a more inclusive and diverse definition of beauty. However, the campaign also raises ethical issues related to the use of social issues in marketing and the potential contradiction between promoting body positivity and selling beauty products.

One of the ethical issues raised by the "Real Beauty" campaign is the use of social issues in marketing. Some critics argue that the campaign is a form of "femvertising," which is the use of feminist themes and messages in advertising to sell products. This raises questions about the authenticity of the campaign's message and whether it is genuinely promoting body positivity or simply using a social issue to sell products.

Another ethical issue raised by the campaign is the potential contradiction between promoting body positivity and selling beauty products. While the campaign aimed to challenge traditional beauty standards and promote a more inclusive definition of beauty, it was still ultimately promoting beauty products. This raises questions about whether the campaign was truly promoting body positivity or simply using a social issue to sell products. Despite these ethical concerns, the "Real Beauty" campaign has been praised for its positive impact on body image and self-esteem. Studies have shown that exposure to the campaign can improve body image and self-esteem, particularly among women who have low body satisfaction. This suggests that the campaign has had a positive impact on promoting body positivity and challenging traditional beauty standards.

The "Real Beauty" campaign launched by the beauty brand to promote body positivity and challenge traditional beauty standards raises ethical issues related to the use of social issues in marketing and the potential contradiction between promoting body positivity and selling beauty products. However, the campaign has also had a positive impact on promoting body positivity and challenging traditional beauty standards, particularly among women who have low body satisfaction.

3. Advertisement issue on the Body Shop

The cosmetics company has a long-standing commitment to ethical and sustainable practices, including using natural ingredients and promoting fair trade. The Body Shop is a cosmetics company that has a long-standing commitment to ethical and sustainable practices.

The company has been known for using natural ingredients and promoting fair trade. However, the company has also faced advertising issues throughout its history. In 1991, The Body Shop stopped advertising its products, which was a unique move in the industry. The company believed that advertising was unnecessary and that word-of-mouth was more effective in promoting its products.

This decision raised questions about the effectiveness of advertising and whether it was necessary for companies to promote their products through traditional advertising methods. In 1997, The Body Shop launched a campaign that offered reality, not miracles, which challenged the ability of advertising to affect and influence behavior. The campaign was created in-house and carried the theme "Love your body." The campaign aimed to promote body positivity and challenge traditional beauty standards. The company hoped that the campaign would change the way that fashion, beauty, and cosmetic marketers portray women in advertising.

The campaign was indicative of a growing trend of sales pitches that mock or tweak conventional methods of peddling products, particularly images that are perceived as persuading women to conform to certain ideals of appearance. This trend has intensified in the 1990s with the formation of activist groups like Stop Anorexic Marketing, an organization founded by women in the Boston area, some of whom suffered from eating disorders. In 2001, The Body Shop reviewed its anti-advertising policy as it struggled to combat falling sales.

The company considered dropping its opposition to advertising, which raised questions about the effectiveness of its previous advertising strategy. However, The Body Shop has continued to promote its commitment to ethical and sustainable practices. In 2017, the company ceased advertising with the Daily Mail, citing the paper's editorial stance that "seems to go against" the company's values. This decision demonstrates the company's commitment to its values and mission, even in the face of potential financial losses.

The Body Shop has faced advertising issues throughout its history. The company's decision to stop advertising its products in 1991 raised questions about the effectiveness of advertising and whether it was necessary for companies to promote their products through traditional advertising methods. The company's "Love your body" campaign in 1997 challenged traditional beauty standards and promoted body positivity. The company's commitment to ethical and sustainable practices has remained consistent throughout its history, even as it has faced financial challenges.

4. Promotion issue at Ben & Jerry's.

The ice cream company has a history of promoting social and environmental causes, including supporting fair trade and advocating for climate justice. Ben & Jerry's is an ice cream company that has a history of promoting social and environmental causes (E. Benmelech, 2021). The company has

been known for supporting fair trade and advocating for climate justice.

Ben & Jerry's has a three-part mission that includes social, product, and economic missions. The social mission aims to create, protect, and enhance justice for the people and planetary resources that the business impacts. The product mission aims to make and distribute the finest quality all-natural ice cream and euphoric concoctions with a continued commitment to incorporating wholesome, natural ingredients (B. Cohen, P. Munos, 2017). The economic mission aims to operate the company on a sustainable financial basis of profitable growth, increasing value for stakeholders, and expanding opportunities for development and career growth for employees. Ben & Jerry's has advocated for various causes over the years with their corporate social responsibility. In 1988, Ben founded 1% For Peace, which set a goal to redirect one percent of the national defense budget to fund peace-promoting activities and projects. The company has also been a champion of social causes and policy issues, including racial equity. In 2019, the company launched a campaign to educate themselves and others about racial equity.

The campaign aimed to address the issue of systemic racism and promote racial justice. Ben & Jerry's has also been fighting for climate justice. The company has sought to advance the causes of human rights and dignity, support social and economic justice for historically marginalized communities, and advocate for policies that address the root causes of climate change. The company has been committed to reducing its carbon footprint and promoting sustainable practices. Ben & Jerry's has also been working to support farmers and their communities by sourcing its dairy and ingredients from sustainable and fair trade sources.

Ben & Jerry's has a long history of promoting social and environmental causes. The company has been known for

supporting fair trade and advocating for climate justice. Ben & Jerry's has a three-part mission that includes social, product, and economic missions. The company has advocated for various causes over the years with their corporate social responsibility, including racial equity. The company has also been fighting for climate justice by reducing its carbon footprint and promoting sustainable practices.

5. Ethical issue at WWF campaign.

The World Wildlife Fund created an ad campaign featuring endangered animals with the tagline "The future is not yet written" to raise awareness about the impact of climate change on wildlife. The World Wildlife Fund (WWF) has been involved in various ad campaigns to raise awareness about environmental issues and promote ethical practices. One of the ethical issues addressed by WWF campaigns is the consumption of wild meat. In a campaign called "Zero Wild Meat," WWF targeted the consumption of wild meat in Vietnam, Cambodia, and Lao PDR, aiming to reduce demand and consumptive behaviors (W.A. Chaves, D.Valle, A.S. Travales, et al., 2021). The campaign focused on wild meat consumed in restaurants, households, or marketplaces, rather than in vulnerable rural communities where livelihoods may depend on such consumption. This raises ethical questions about balancing conservation efforts with the needs and cultural practices of local communities.

Another ethical issue addressed by WWF is wildlife crime. The organization has been leading a global campaign to stop wildlife crime, which has become the fifth most profitable illicit trade in the world, estimated at up to \$10 billion annually (Cf. C.P. Santos, F. Braga-Pereira, A.K.M. Borges, et al., 2022). WWF aims to push governments to protect threatened animal populations by increasing law enforcement, imposing strict deterrents, and reducing demand for products like elephant ivory, rhino horns, and tiger products. This campaign highlights

the ethical issue of illegal wildlife trade and the need to combat organized crime syndicates involved in this trade. WWF's ad campaigns also focus on promoting the importance of nature and the need to protect it.

The "Love It or Lose It" campaign emphasizes the interconnected relationship between humans and nature and the consequences of losing it. This campaign aims to raise awareness about the urgent need to protect forests, oceans, freshwater, and wildlife. By highlighting the value of nature and the potential loss if it is not protected, WWF addresses the ethical issue of environmental conservation and the responsibility of individuals and society to take action. In summary, WWF's ad campaigns address several ethical issues.

The organization targets the consumption of wild meat, aiming to reduce demand while considering the livelihoods of local communities. WWF also focuses on combating wildlife crime, which involves organized crime syndicates and threatens animal populations. Additionally, the organization promotes the importance of nature and the need to protect it, emphasizing the ethical responsibility to preserve the environment for future generations. These campaigns highlight the ethical dimensions of conservation, sustainability, and the balance between human needs and the protection of wildlife and ecosystems.

These examples demonstrate how companies can use their advertising to promote ethical values and social responsibility. By championing good causes and promoting sustainability, these companies have proven their commitment to ethical marketing. Ethical marketing involves everything from ensuring that advertisements are honest and trustworthy to building meaningful relationships with customers. By prioritizing ethical values and promoting social and environmental causes, these companies have set an example for others to follow.

Black Business

Ethical issues in black business are complex and multifaceted. Some of them can be discussed as follows. **Discrimination:** Discrimination among potential suppliers, prime contractors, bonding firms, and governments can create barriers to black business entry and growth. This can take many forms, including racial bias in hiring, lending, and contracting decisions. Discrimination can also lead to a lack of access to resources and opportunities that are critical to business success.

Lack of family support: Black business owners are much less likely than white owners to have had a self-employed family member owner prior to starting their business and less likely to inherit a business. This lack of family support can make it more difficult for black entrepreneurs to access the resources and knowledge they need to succeed. It can also limit their ability to build intergenerational wealth through business ownership.

Limited access to capital: Black entrepreneurs often face significant barriers to accessing capital, including bias in lending decisions and a lack of collateral. This can make it difficult for them to start or grow a business, and can limit their ability to compete with larger, more established firms. Limited access to capital can also make it more difficult for black entrepreneurs to weather economic downturns or other challenges.

These ethical issues highlight the need for policies and programs that support black entrepreneurship and address the systemic barriers that black entrepreneurs face. This could include initiatives to promote diversity and inclusion in hiring and contracting decisions, as well as programs to provide training, mentorship, and access to capital for black entrepreneurs. By addressing these ethical issues, we can help to create a more equitable and inclusive business environment that supports the success of all entrepreneurs, regardless of race or ethnicity.

Bribery in Business

Bribery in business is a significant ethical issue that has far-reaching implications. There are three key ethical issues associated with bribery in business.

Legality and Legal Risks. Bribery is illegal in most countries, and companies that engage in bribery expose themselves to serious legal risks. The act of bribing government officials or individuals to gain an unfair advantage or secure business contracts violates anti-corruption laws. This not only puts the company at risk of legal consequences but also tarnishes its reputation and undermines trust in the business community.

Subversion of Public Interests. Bribery often circumvents rules and regulations that have a legitimate public purpose. By engaging in bribery, companies may subvert local social interests and harm local competitors. This can lead to unfair market practices, distort competition, and hinder economic development. Bribery undermines the principles of fairness, transparency, and equal opportunity, which are essential for a healthy business environment.

Perpetuation of Corruption. Bribery can contribute to the perpetuation of a culture of corruption in the foreign country where it occurs. When companies engage in bribery, they may inadvertently support and reinforce corrupt practices within the local business and government sectors. This can have long-lasting negative effects on the country's governance, economic growth, and social well-being. Eradicating corruption becomes challenging when bribery becomes deeply ingrained in the business culture.

Bribery in business raises significant ethical concerns. It is illegal, exposes companies to legal risks, subverts public interests, and perpetuates corruption. Companies must prioritize ethical conduct, adhere to anti-corruption laws, and

promote transparency and fairness in their business practices to avoid the ethical pitfalls associated with bribery.

Human trafficking

Human trafficking is a complex issue that raises several ethical concerns. Below are some of the ethical issues associated with human trafficking.

Human trafficking victims often experience a loss of autonomy and control over their lives. They may be forced into labor or sexual exploitation, and their basic human rights may be violated. Healthcare professionals and service providers must respect the autonomy of trafficking victims and provide them with the support and resources they need to regain control over their lives. This includes ensuring that victims have access to medical care, counseling, and legal services.

Confidentiality is another ethical issue that arises in the context of human trafficking. Victims may be hesitant to disclose their experiences due to fear of retaliation or stigma. Healthcare professionals and service providers must maintain confidentiality and ensure that victims' personal information is protected. At the same time, they must also balance the need for confidentiality with the need to report suspected cases of human trafficking to law enforcement authorities.

Justice is a critical ethical issue in the context of human trafficking. Victims of human trafficking often come from marginalized communities and may face additional barriers to accessing justice (Oikonomou Foteini-Maria, 2022). Service providers and healthcare professionals must work to ensure that victims have access to legal services and that their rights are protected. This includes advocating for policies and programs that address the root causes of human trafficking and promote social justice.

Human trafficking raises several ethical issues, including autonomy, confidentiality, and justice. Healthcare professionals and service providers must prioritize the needs and rights of trafficking victims and work to ensure that they have access to the support and resources they need to regain control over their lives. By addressing these ethical issues, we can help to create a more just and equitable society that supports the well-being of all individuals.

Bouraq usage in food

Ethical issues in the usage of bouraq in food are not directly addressed in the provided search results. Therefore, a general overview of ethical issues related to food production and consumption will be discussed in this part.

Food production and consumption have significant environmental implications. The use of bouraq or any other ingredient in food should be assessed in terms of its environmental impact. This includes considering the sustainability of sourcing, production methods, and waste management. Ethical issues arise when food production contributes to deforestation, habitat destruction, pollution, or climate change. It is important for food companies to prioritize sustainable practices and minimize their environmental footprint.

Another ethical concern in the food industry is the fair treatment of workers involved in the production and supply chain. This includes ensuring fair wages, safe working conditions, and respecting labor rights. Companies should strive to source ingredients from suppliers that adhere to fair trade principles and promote social justice. Ethical issues arise when workers are exploited, subjected to unsafe working conditions, or denied fair compensation. It is crucial for food companies to

prioritize the well-being and rights of workers throughout the supply chain.

The promotion of healthy and nutritious food is an ethical issue in the food industry. Companies have a responsibility to provide accurate and transparent information about the nutritional content of their products. Ethical concerns arise when food companies engage in misleading marketing practices, promote unhealthy products, or contribute to the rise of diet-related diseases. It is important for companies to prioritize the health and well-being of consumers by offering nutritious options, providing clear labeling, and avoiding deceptive marketing tactics.

In summary, ethical issues in the usage of bouraq or any other ingredient in food production and consumption encompass environmental impact, fair trade and labor rights, and health and nutrition. Food companies should prioritize sustainable practices, fair treatment of workers, and the promotion of healthy and nutritious options. By addressing these ethical concerns, the food industry can contribute to a more sustainable, equitable, and healthy food system.

Chemical color materials in food

Chemical color materials are commonly used in food to enhance the appearance and appeal of food products. The following are some key points. Commercial food production and domestic cooking sometimes are tempted to use chemical color material (Cf. L.S. Deng, A.S. Mujumdar, Q. Zhang, et.al, 2019). It is because certain colors are associated with certain flavors. Customers sometimes associate certain colors with more natural and fresher ones. The aim of color chemical usage is to simulate a color so that it influences the customers' desire and willingness to buy. Offsetting color loss due to exposure to light, air, water, moisture temperature (V.A. Vaclavik, E.W. Christian

& T. Campbell, 2020) makes the product cannot stand long. For this reason, color material usage is also enhancing the appearance of food products.

Food color materials come in many forms. Some of them are liquids, powders, gels, and pastes. Industry and individual also use them for non-food applications. For examples, they use them for cosmetics, pharmaceuticals, home, and medical devices. Some industries use the certified colors widely because they impart an intense, uniform color. Apart from that, they are less expensive. Natural colors are derived from plant, animal, or mineral sources (V.A. Vaclavik, E.W. Christian & T. Campbell, 2020). Many individuals use them to create a more natural appearance.

While food colorants are generally considered safe, some studies have linked certain colorants to health side effects. For example, some studies have suggested that certain synthetic colorants may cause hyperactivity in children. Some people may be allergic to certain natural colorants, such as annatto, which is derived from the seeds of the achiote tree. The use of food colorants is regulated by the National Agency of Drug and Food Control (Badan POM), which sets limits on the amount of colorants that can be used in food products.

Chemical color materials are commonly used in food to enhance the appearance and appeal of food products. Food colorants come in many forms and are used for a variety of reasons, including offsetting color loss and enhancing the appearance of food products. While food colorants are generally considered safe, some studies have linked certain colorants to health side effects. The use of food colorants is regulated by the FDA, which sets limits on the amount of colorants that can be used in food products.

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