



**THE IMPACT OF THE EMPLOYEES ON THE MANDARIN
ORIENTAL JAKARTA HOTEL DEVELOPMENT**

UNDERGRADATE FINAL PROJECT BY COURSE

**Submitted as one of the requirements to obtain
Sarjana Administrasi Bisnis**

By:

Vincentius Hidayat

ID NO. 015201900077

FACULTY OF BUSINESS

BUSINESS ADMINISTRATION STUDY PROGRAM

CIKARANG

MARCH, 2023

PLAGIARISM REPORT

Final Project Vincentius for Turnitin 1

ORIGINALITY REPORT

9%

SIMILARITY INDEX

7%

INTERNET SOURCES

3%

PUBLICATIONS

6%

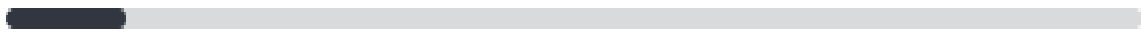
STUDENT PAPERS

PRIMARY SOURCES

1	Submitted to School of Business and Management ITB Student Paper	1%
2	Submitted to University of South Africa Student Paper	1%
3	ijbmer.org Internet Source	1%
4	media.neliti.com Internet Source	1%
5	businessdocbox.com Internet Source	1%
6	www.allsubjectjournal.com Internet Source	1%
7	Submitted to University of Northumbria at Newcastle Student Paper	<1%
8	Submitted to Macquarie University Student Paper	<1%

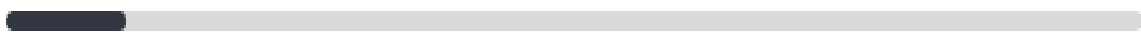
Stats

Average Perplexity Score: 105.881



A document's perplexity is a measurement of the randomness of the text

Burstiness Score: 105.876



A document's burstiness is a measurement of the variation in perplexity

Your sentence with the highest perplexity, "*Vincentius Hidayat vi ABSTRACT*
One sector that helps Indonesian tourism is the hotel sector.", has a perplexity
of: 455

ABSTRACT

One sector that helps Indonesian tourism is the hotel sector. Due to Covid-19, which created social distancing and made many people reluctant to venture outside, the hotel industry had decreased in occupancy. In 2022, Covid-19 has either begun to recede or has been effectively combated, and as a result, many individuals have begun taking vacations. The hotel sector is one that is beginning to grow quickly due to people's growing desire to take vacations. Numerous hotels are beginning to reopen, and they too require personnel for their daily operations. The purpose of this study is to determine the impact of employees on the hotel's development and whether or not all employees can cooperate to achieve the vision and mission of the establishment. The crucial role of human resource management in recruiting employees according to standards. Human capital works in conjunction with other departments like talent acquisition to recruit staff members and to enhance the potential talents already possessed by workers. The information used in this study was gathered from a variety of hotel staff, specifically through a qualitative method that involved asking some of the hotel staff directly. The findings of this study include knowledge of the value of each employee as well as the procedure for hiring the best candidates.

**Keywords: Human Capital Management, Employees, Covid19, Hotel, Departments
Hotel**

TABLE OF CONTENTS

PANEL OF EXAMINER APPROVAL SHEET	II
PLAGIARISM CHECK	III
STATEMENT OF ORIGINALITY	III
SCIENTIFIC PUBLICATION APPROVAL FOR ACADEMIC INTEREST	IV
ADVISOR'S APPROVAL FOR RECOMENDATION	V
ABSTRACT	VI
ACKNOWLEDGEMENT	VII
TABLE OF CONTENT	VIII
LIST OF FIGURES	XI
CHAPTER I INTRODUCTION	1
1.1 Research Background	1
1.2 Company Profile	2
1.3 Organization Structure	2
1.4 Scope of Business Field	3
1.5 Description Working Unit	4
1.6 Business Issue	5
1.6.1 Problem Statement	5
1.6.2 Research Objective	5
1.6.3 Outline of the Research	5
CHAPTER II LITERATURE REVIEW	7
2.1 Conceptual Framework	7

2.2 Summary of Business.....	7
2.2.1 Human Capital Management.....	7
2.2.2 Workforce Planning.....	8
2.2.3 Compensation Planning.....	8
2.2.4 Recruitment Planning.....	9
2.2.5 On Boarding.....	10
2.2.6 SWOT.....	10
2.2.7 Training.....	11
2.2.8 Time and Attendance.....	12
2.2.9 Payroll.....	12
2.2.10 Performance Management.....	13
2.2.11 Reporting and Analytic.....	13
2.2.12 Compliance.....	14
2.2.13 Employees Service.....	14
2.2.14 Retirement Service.....	15
CHAPTER III PROPOSED SOLUTION AND RESULT	16
3.1 Business Strategy	16
3.2 Internal and External Factors	16
3.3 In Case Analysis	16
3.3.1 Case 1	16
3.3.2 Case 2	18
3.4 Cross-Case Analysis	20
CHAPTER IV CONCLUSION.....	23
REFERENCES.....	24

LIST OF FIGURES

Figure 1.3 Organization Structure.....	3
Figure 3.3.1 Flow Chart Recruitment Process.....	18