



**The Influence of Interpersonal Communication Skills, Self-Efficacy,  
and Public Perception Towards the Glass Ceiling Phenomenon**

**UNDERGRADUATE THESIS**

**Submitted as one of the requirements to obtain**

**Sarjana Ilmu Komunikasi**

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**President University**

**September 2023**

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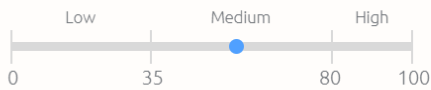
## Readability: 32.3

Sentences with short words and low amount of syllables have high readability scores.



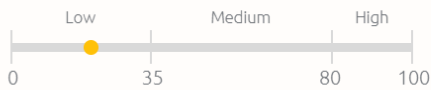
## Percent SAT: 2.8 %

Measures what percentage of words are SAT words, terms from a standardized college admissions exam known for its labyrinthine vocabulary lists.



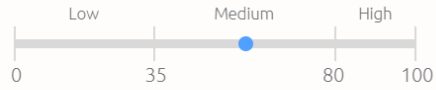
## Simplicity: 34.0 %

Measures what percentage of words are in the 100 most common words in the English language.



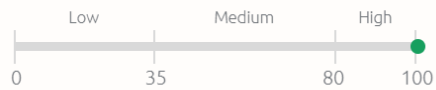
## Perplexity: 57.2

How familiar a piece of text is to large language models like ChatGPT.



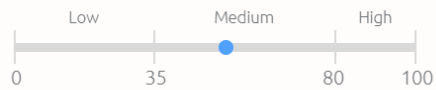
## Burstiness: 180.2

Unique score developed by GPTZero in 2022 that correlates to variance in writing. Humans generally vary their writing patterns over time.



## Average Sentence Length: 19.5 words

Unique score that correlates to variance in writing, where humans generally vary writing patterns.



## ABSTRACT

The purpose of this quantitative research study is to determine the influence of Interpersonal Communication Skills, Self-Efficacy, and Public Perception towards The Glass Ceiling Phenomenon. There are four hypotheses in this study, 1. H01: There is no influence of interpersonal communication skills towards the glass ceiling phenomenon. 2. Ha2: There is an influence of self-efficacy towards the glass ceiling phenomenon. 3. Ha3: There is an influence of public perception towards the glass ceiling phenomenon. and 4. Ha4 There is a simultaneous influence of interpersonal communication skills, self-efficacy, and public perception towards the glass ceiling phenomenon. This study involved 189 respondents who matched the criteria of respondents needed by the researcher. The sampling technique used is convenience sampling. The results of this study show that the independent variables can have an effect of 0.822 or 82.2% towards the dependent variable. In addition, interpersonal communication skills have a negative influence towards the glass ceiling phenomenon of 0.047 or 4.7%, self-efficacy has an influence towards the glass ceiling phenomenon of 0.628 or 62.8%, and public perception influences 0,257 or 25.7% on work pressure.

**Keywords:** Interpersonal Communication Skills; Self-Efficacy; Public Perception; Glass Ceiling Phenomenon.



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