



**THE ROLE OF THE INDONESIAN EMBASSY IN KUALA LUMPUR
IN PROTECTING INDONESIAN MIGRANT WORKERS IN CASES OF
VIOLENCE IN MALAYSIA**

UNDERGRADUATED THESIS

**Submitted as one of the requirements
to obtain Sarjana Sosial (S.Sos)**

By:

**SABRINA GADING PRATISARA
016202005024**

**FACULTY OF HUMANITIES
INTERNATIONAL RELATIONS**

CIKARANG

FEBRUARY, 2024

TURNITIN REPORT

The Role of the Indonesian Embassy in Kuala Lumpur in Protecting Indonesian Migrant Workers in Cases of Violence in Malaysia - Sabrina Gading Pratista

Submitted on 01/01/2023

11%

similarity

8%

similarity

6%

similarity

3%

similarity

Submitted on 01/01/2023



repositorypresident.ac.id

Submitted on 01/01/2023

1%



Submitted to President university

Submitted on 01/01/2023

1%



Guerra Muga. "Indonesian Labor Migration to Malaysia: Trends and Policy Implications", Asian Journal of Social Science, 1993

Submitted on 01/01/2023

1%



Nurlanah Ismail, Muhammad Kamil Ghaffar Abdurrahman, Dini Puati Sanawati. "Indonesia's Foreign Policy : Suspensi Sending Indonesian Migrant Workers (PWI) to Malaysia After the Establishment of the Online Mail System (SMO) by the Malaysian Government", JORP (Jurnal Demokrasi dan Politik Internasional), 2023

Submitted on 01/01/2023

1%



jurnal.uns.ac.id

Submitted on 01/01/2023

1%

GPT ZERO



ABSTRACT

Sabrina Gading Pratisara

International Relations 2020, President university

Thesis Title : “The Role of the Indonesian Embassy in Kuala Lumpur in Protecting Indonesian Migrant Workers in Cases of Violence in Malaysia”

Thesis Advisor : Muhammad Sigit Andhi Rahman, Ph.D.

This research is aimed at examining the success of the Indonesian Embassy in Kuala Lumpur's efforts as a representative of the Indonesian government in protecting and handling cases of Indonesian migrant workers who experienced acts of violence while working in Malaysia. Violence experienced by Indonesian migrant workers takes the form of torture, sexual harassment, unpaid wages, and human trafficking which violates the human rights of Indonesian citizens living and working in Malaysia. This research uses Diplomatic Protection theory as a theoretical framework. This research is qualitative research using data analysis techniques and interviews as the basis for conducting analysis. Based on the analysis related to the problems in this research, it shows that the Indonesian Embassy in Kuala Lumpur has made maximum efforts to reduce the level of violence experienced by Indonesian migrant workers. There are various factors that cause violence by Indonesian migrant workers, including the non-implementation of the International Convention on the Protection of the Human Rights of All Migrant Workers and Members of Their Families (ICRMW) and other factors consisting of the lack of facilities for the protection of migrant workers, uncoordinated illegal recruitment agencies, and lack of knowledge and experience. The Indonesian Embassy in Kuala Lumpur as the representative of the Indonesian government has made every effort to reduce violence against Indonesian migrant workers through various programs and innovations, with a focus on commitment to the protection and welfare of migrant workers abroad, including providing legal assistance, cooperation with relevant organizations in resolving cases and protect the rights of affected workers.

Keywords : *Indonesian Embassy in Kuala Lumpur, Acts of Violence, Role, Indonesian Migrant Workers*

ABSTRAK

Sabrina Gading Pratisara

International Relations 2020, President University

Judul Skripsi : “The Role of the Indonesian Embassy in Kuala Lumpur in Protecting Indonesian Migrant Workers in Cases of Violence in Malaysia”

Dosen Pembimbing : Muhammad Sigit Andhi Rahman, Ph.D.

Penelitian ini bertujuan untuk mengkaji keberhasilan upaya KBRI Kuala Lumpur sebagai perwakilan pemerintah Indonesia dalam melindungi dan menangani kasus pekerja migran Indonesia yang mengalami tindakan kekerasan selama bekerja di Malaysia. Kekerasan yang dialami buruh migran Indonesia berupa penyiksaan, pelecehan seksual, upah tidak dibayar, dan perdagangan manusia yang melanggar hak asasi warga negara Indonesia yang tinggal dan bekerja di Malaysia. Penelitian ini menggunakan teori Perlindungan Diplomatik sebagai kerangka teori. Penelitian ini merupakan penelitian kualitatif dengan menggunakan teknik analisis data dan wawancara sebagai dasar melakukan analisis. Berdasarkan analisis terkait permasalahan dalam penelitian ini menunjukkan bahwa KBRI Kuala Lumpur telah berupaya maksimal untuk mengurangi tingkat kekerasan yang dialami oleh pekerja migran Indonesia. Ada berbagai faktor yang menjadi penyebab terjadinya kekerasan yang dilakukan oleh pekerja migran Indonesia, antara lain tidak diimplementasikannya Konvensi Internasional tentang Perlindungan Hak Asasi Manusia Seluruh Pekerja Migran dan Anggota Keluarganya (ICRMW) dan faktor lainnya berupa kurangnya fasilitas untuk perlindungan pekerja migran, agen perekrutan ilegal yang tidak terkoordinasi, dan kurangnya pengetahuan dan pengalaman. KBRI Kuala Lumpur sebagai perwakilan pemerintah Indonesia telah berupaya semaksimal mungkin untuk mengurangi kekerasan terhadap pekerja migran Indonesia melalui berbagai program dan inovasi, dengan fokus pada komitmen terhadap perlindungan dan kesejahteraan pekerja migran di luar negeri, termasuk memberikan bantuan hukum, kerja sama dengan organisasi terkait dalam menyelesaikan kasus dan melindungi hak-hak pekerja yang terkena dampak.

Kata Kunci : *KBRI Kuala Lumpur, Tindak Kekerasan, Peran, Pekerja Migran Indonesia*

ACKNOWLEDGMENT

Alhamdulillah rabil ‘alamin, I would like to express my highest gratitude to Allah subhanahu wa ta'ala for blessing, opportunity, and health to complete this thesis entitled **"THE ROLE OF THE INDONESIAN EMBASSY IN KUALA LUMPUR IN PROTECTING INDONESIAN MIGRANT WORKERS IN CASES OF VIOLENCE IN MALAYSIA"** is submitted as the final requirement for the degree of Bachelor of Arts in International Relations in the Faculty of Humanities of President University.

1. To my beloved parents Mr. Deddy Ardiansyah and Mrs. Ika Rokhmawati for all the prayers and support every day, for reminding and encouraging me to keep trying and not give up in any process. Thank you for all the love and affection given to me while studying. Thank you to my sister, Shafiqah Rizky Ramadhannisa, who always gives me support. Without my family, I'm sure I couldn't be here at this moment.
2. Thank you to my grandparents, Mrs. Kominah and Alm. Mr. Surokhman who have given me the best support and love in every path I choose in my life, as well as every encouragement given to me in all my processes to complete my studies. Without them, I definitely wouldn't be able to have this much enthusiasm to complete all my tasks.
3. My thesis advisor, Mr. Muhammad Sigit Andhi Rahman, S.I.P., M.A., Ph.D. for the patience and caution in guiding, advising, and the direction given during the guidance. Without his role, I would definitely be clueless in compiling this thesis. I feel grateful and lucky to have Sir Sigit as my supervisor. Thank you for helping me to complete my final assignment.
4. To my beloved friends, Intan Nabila Putri Amelia, Chantika Ananda Putri, Ardhian Nika Cahyani, and Syifa Nur Fadilah who has always accompanied me every step of the way and always giving me happiness and support.
5. Last but not least, I wanna thank me, for believing in me, for doing all this hard work, for never quitting, for always being a giver and trying to give more than I receive, for trying to do more right than wrong, and for just being me at all the times.

TABLE OF CONTENTS

THE ROLE OF THE INDONESIAN EMBASSY IN KUALA LUMPUR IN PROTECTING INDONESIAN MIGRANT WORKERS IN CASES OF VIOLENCE IN MALAYSIA	1
THESIS ADVISOR RECOMMENDATION LETTER	i
DECLARATION OF ORIGINALITY.....	ii
PANEL OF EXAMINERS APPROVAL SHEET	iii
STATEMENT OF ORIGINALITY	iv
SCIENTIFIC PUBLICATION APPROVAL FOR ACADEMIC INTEREST	v
ADVISOR APPROVAL FOR PUBLICATION	vi
TURNITIN REPORT	vii
GPT-ZERO	viii
ABSTRACT.....	ix
ABSTRAK	x
ACKNOWLEDGMENT	xi
TABLE OF CONTENTS.....	xii
LIST OF TABLES.....	xiv
CHAPTER I	1
INTRODUCTION.....	1
1.1 The Background of the Study.....	1
1.2 Problem Identification.....	4
1.3 Statement of the Problem	5
1.4 Research Objective.....	5
1.5 Research Significance	6
1.6 Literature Review	6

1.7	Theoretical Framework.....	12
1.8	Scope and Limitation of the Study	14
1.9	Chapter Structure.....	15
1.10	Research Methodology.....	15
1.11	Definition of Term.....	16
1.12	Data Collection Method and Data Sources	16
CHAPTER II.....		17
FACTORS OF VIOLENCE AMONG INDONESIAN MIGRANT WORKERS IN MALAYSIA		17
2.1	Sector in Migrant Workers	17
2.2	The Impact of Migrant Workers in Malaysia	18
2.3	Types of Violence Experienced by Migrant Workers.....	19
2.4	Factors of Violence Against Migrant Workers	20
CHAPTER III		23
THE ROLE OF THE INDONESIAN EMBASSY IN KUALA LUMPUR IN PROTECTING AND DEALING WITH VIOLENCE AGAINST INDONESIAN MIGRANT WORKERS IN MALAYSIA		23
3.1	Data Analysis.....	23
3.2	Research result	24
3.3	Performance of the Indonesian Embassy in Kuala Lumpur.....	27
3.4	Efforts of the Indonesian Embassy in Kuala Lumpur	28
3.5	Challenges and Obstacles by the Indonesian Embassy in Kuala Lumpur	31
3.6	The Protection Management Performace of the Indonesian Embassy in Kuala Lumpur in 2019-2021.....	32
CHAPTER IV.....		39
CONCLUSION AND RECOMMENDATIONS		39
REFERENCES.....		40

LIST OF TABLES

Table 1. 1 Representative strategies of the Ministry of Foreign Affairs	8
Table 2. 1 Migrant Worker Remittance Data for 2017-2019	18
Table 3. 1 Organizational Unit of the Indonesian Citizen Service and Protection Task Force of the Indonesian Embassy in Kuala Lumpur	28